

Florida Highway Patrol Master Sergeant William Trampas Bishop  
End of Watch: June 17, 2017



While on the left shoulder of the roadway at the scene of a crash on I-75, Sergeant Bishop died in the line of duty when a car crossed onto the shoulder and struck him. One of our own, gone to soon.  
Remember, Move Over...It's the Law.



**NOTES FROM THE DISTRICT  
TRANSPORTATION SYSTEM  
MANAGEMENT & OPERATIONS (TSM&O)  
PROGRAM MANAGER**

The other day I was pondering what I'd write about in this month's newsletter and began to review previous articles over the years. After looking over the files I decided to determine just how many newsletters have gone out. To my amazement, this will be issue number 113!!!

Our first issue was sent out July 2007 and we are now completing our 10-year anniversary with this month's articles. I never would have thought we'd go this far and felt we or you would lose interest along the way. Based on the feedback we keep receiving from our audience it looks like we will continue for at least the next year or two.

Now for the downside of this article. This fiscal year has been the most challenging, frustrating and disappointing experience in my 15 year stint with the ITS program (Now called the TSM&O program). Even though during this fiscal year the program kept growing by leaps and bounds, there is no satisfaction knowing that I'd only rate our overall achievements at a C+. If you know me by now, I set the bar very high while thriving for efficiency, cost effectiveness and innovation. With the loss of two key TSM&O personnel last summer, our District Two program suffered tremendously in their absence since this was nearly 30 percent of our staff.

We tried to fill the gap by incorporating more consultant support during the year, but this only led to a logjam since Departmental decisions could only be made by in-house staff. I have to hand it to Glenn, Dee Dee, Matt and Kevin for helping keep the ship afloat but I did notice the strain placed on each of them as the workload and program issues kept piling up. I could also see the frustration growing with our consultants

due to the limited amount of available time we had while in-house staff focused on their numerous job duties. These are some of the finest consultants I've had over the past 15 years, yet the progress on their tasks kept getting hindered by our limited availability. My guess is that this will be the new norm since in the coming months it looks like our workload will grow exponentially again.

So, I tossed an idea around last year with our team but did not pull the trigger due to Josh's resistance. This coming fiscal year we will be going to a quarterly newsletter so that we can find that much needed valuable time to focus on our core competencies. When Alex returns from deployment this December I will let him decide if he wants to go back to the monthly format in July 2018. In the absence of the monthly newsletter we will compile hyperlinks to news stories on Automated/Connected vehicles, TIM, RISC and TSM&O that will be made available in between the quarterly newsletters. My motto over the past few years has been "every second counts" and that has not been truer than this past year.

As I perused some of our previous newsletters it occurred to me that there seemed to be a recurrence of the same issues. For instance, increase in rain led to an increase in accidents. Identical RISC events years apart in the same general locations. Avoidable accidents that seemed to mimic prior incidents. Then, there's the story I'm about to share of my favorite Publix cashier who ended up receiving a severe scolding from me due to an incident she had a few weeks ago. I've known her



**NOTES FROM THE DISTRICT  
TRANSPORTATION SYSTEM  
MANAGEMENT & OPERATIONS (TSM&O)  
PROGRAM MANAGER continued**

since she was 18 years old, so she's shared some of her personal challenges with me while reaching the age of 25.

She's a single mother of a five-year old son who worships the ground she walks upon. Knowing about his reliance on her, you'd think she'd take every precaution to insure she's there for his nurturing years. Unfortunately, she often forgets about his dependence by making some of the most boneheaded decisions as if she was still a teenager. Her most boneheaded to date was the accident she had earlier this month where she totaled her car by ramming it into two trees.

The scenario was a clear day in a 45 MPH speed zone along Race Track Road. No rain, minimal traffic and no hurry to get anywhere. She decides to go nearly 15 MPH over the speed limit without her seatbelt while texting and maneuvering the steering wheel with her legs. You guessed it!!! Tires hit the curb, she lost control of the car, which threw her into the windshield and then the passenger side, and flipped over several times before ramming into two trees. She said that when the paramedics arrived they told her that based on the severity of damage they expected to deal with a dead body and not a patient.

The car was totaled, while she ended up with a couple of black eyes, several bruises on her body, ripped skin from her scalp and NO car insurance! Mind you, this after getting her last vehicle repossessed earlier this year. You think she would use more smarts in her life, but then I reflected on all those previous newsletters and it was basically a repeat of the same story. My

hope is that she got Scared Straight by this latest event but based on her behavior "post-accident" I see a recurring theme in her life.

I hope the news I've shared this month is not too disappointing to many of you. I am proud of what our team has accomplished over the years with the monthly newsletter but "it's time for a change" and the opportunity/reason has arisen that made this an easy decision for me.

**Pete Vega, District 2  
TSM&O Manager**

**NOTES FROM THE DISTRICT 2 ITS  
PROJECT MANAGER**

On June 22<sup>nd</sup> Carrie Stanbridge led a group from Procurement and Professional Services around the I-95/ SR-202 Flyover and to the District 2 RTMC. This field trip was to help provide some insight on what happens on the roadway during a construction project and how to best manage the traffic during construction and throughout our District on a daily basis. For an Office that is so involved in the construction process, seeing the vision in progress or near completion is not something they get to see very often.

The Procurement Office is responsible for acquiring professional consultant services (engineering, architecture, landscape architecture, surveying & mapping, planning, and right of way acquisition), contractual services, and commodities related to the



**NOTES FROM THE DISTRICT 2 ITS PROJECT MANAGER continued**

state highway systems. FDOT procures road and bridge construction materials and services, and other products or services related to the maintenance of roads, bridges or other transportation facilities, as well as supplies and services that support the day-to-day operations of the agency.<sup>1</sup>

Professional services procurement, as mandated by statute and [Rule 14-75, Florida Administrative Code](#), involves a prequalification process, advertisement, and competitive selection of professional services consultants based on qualifications, followed by negotiations to establish a fair, competitive and reasonable fee for the desired services. The types of services statutorily designated as professional services are engineering; surveying and mapping; architecture; landscape architecture; planning; and right of way acquisition and management.<sup>2</sup>

Needless to say, closed toed shoes, vests and hard hats were required! After a stop at the Urban Office, the Team hit the field to visit the I-95/ SR-202 flyover project. Carrie had a chance to gush over a project that is so close to being finished that she can taste it. I am sure she talked about the planning, MOT, man hours, materials, sweat and tears that go into a job like this. Carrie is never short on passion about her craft.

On top of some widenings, correction of weave problems, a few new signals and some access changes, the big item is the flyover. The I-95 Southbound flyover to SR-202 Eastbound should send a

<sup>1</sup> <http://www.fdot.gov/procurement/>  
<sup>2</sup> <http://www.fdot.gov/procurement/ProfessionalServices.shtm>

rush of traffic towards the beach that no longer must wait at the signal. This should help reduce traffic queueing in that area and reduce rear-end crashes. Completion should be in the next few months! They picked a nice hot and humid Jacksonville summer day so I expect a few droplets of sweat formed.



Aerial: I-95 southbound Flyover to SR-202/Butler Blvd

The next stop was the District 2 RTMC which is rapidly approaching its 2 year anniversary. Pete Vega and I toured the group through the state of the art facility and the technology that comes with it. Similar to Carrie, Pete speaks passionately about Transportation Systems Management and Operations (TSM&O) and more specifically the Intelligent Transportation Systems (ITS) component.



**NOTES FROM THE DISTRICT 2 ITS PROJECT MANAGER continued**

We emphasized the integrated aspects of the program and how technology, paired with active management, leads to preservation of the capacity Carrie’s team provides while improving safety and reliability across our transportation system in District 2.



It was a fun outing and I enjoyed showing off our facility. Each Office, person within FDOT and consultant/ contractor plays a role in getting the most value out of taxpayers’ dollars. We look to maximize that on a daily basis. Without one team doing their job the job will fail. FDOT is a true team effort. Being able to share the Construction and TSM&O side of things was educational and allowed people to see our passion. Hopefully, trips and cross exposure continue. Enjoy the summer lighter rush hours but beware of the rain!

<http://www.fdot.gov/procurement/>  
<http://www.fdot.gov/procurement/Professional Services.shtm>

**Dee Dee Johnson  
District 2 ITS Operations  
Project Manager**

**NORTH FLORIDA TPO**

This past month we’ve had several visitors taking a tour of the RTMC. Included was the Education Committee from the Jacksonville Chamber of Commerce, the FDOT District Two Professional Services Unit, Central Office staff and a group that participated in some training within the facility. In each instance all of our staff praised the NFTPOTeam for their support of our program and benefits from working side-by-side. These groups came in not expecting much and left in awe over what we do for each of them on a daily basis. At the beginning of each tour we discuss our facility’s uniqueness and teamwork, while sharing comparisons to other RTMCs. By the time they leave THEY KNOW we are one of the finest RTMCs in Florida!

Which takes me to one tour that truly stood out. Jeff Gerkin heads one of the best traffic signal consulting firms in Florida at Albeck-Gerkin. He took a tour with us and listened intently to the background information I shared on the evolution and construction of this RTMC. After explaining our program’s approach to managing traffic on Interstate and Arterial roadways he blurted out “you nailed it!” He continued by complimenting us on the overall deployment, from the upgraded/interconnected controllers to Bluetooth devices to the CCTV cameras. His firm has a few traffic signal contracts in the North Florida region and he stated how beneficial having these devices is to his tasks. He often checks the system on-line and compares his firm’s timing plans to the Bluetooth data. This allows his team to determine if there is a problem and allows them to narrow it down to a few intersections instead of the entire corridor.



**NORTH FLORIDA TPO continued**

One of the things Jeff shared is how impressed he was on the commitment made by the NFTPO with this effort. His firm does A LOT of work in Florida, so his statement that this is THE BEST TPO in the State meant a lot. I've known Jeff for quite a while and he's not one to try and butter me up. He says what's on his mind, so you can take it to the bank when he shares his feelings with someone. He felt that the RTMC was one of the finest he's seen in all the tours he's taken throughout the country and our approach to RTMC operations is "spot on" with what's needed in other regions.

He did not stop there and began to compare the efforts of the NFTPO to other similar organizations. He spoke about the disarray in the Tampa Bay region as well as the fact that Metroplan Orlando uses the NFTPO as a benchmark for their progress. He had nothing nice to say about Southeast Florida and gave everyone credit in our region for buying in to the NFTPO vision during the development of the Master Plan. To me, this is a huge compliment coming from someone with his experience and vast knowledge of the industry.

So, once again....."my hat's off" to the NFTPO staff for making us the benchmark for others.

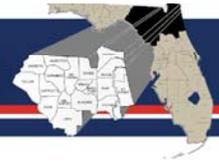
**Pete Vega, District 2  
TSM&O Manager**

**ITS MAINTENANCE**

Everyone in ITS Maintenance has been working fast and furious this month as the FDOT is approaching the end of the Fiscal Year and the storm season is upon us. I have been working on the end of year purchasing, reviewing invoicing, purchasing supplies for the NFRTMC, and participating in an internal inventory audit. There have also been what seems like endless meetings for coordination with local agencies, designers, and construction contractors. Overall, it has been non-stop all month long, but that kind of schedule makes the days go by much faster.

TCD, our maintenance contractor, has worked on several different tasks throughout the month. They completed the installation of fiber optic cable to the FDOT Gainesville Operations Building, worked on a fiber connection for the City of Jacksonville on SR A1A, finished the connection of a new fiber backbone on I-10 between US 17 and Cassat Avenue, and trimmed trees along I-95 in St. Johns County to improve CCTV views. They also installed a system for the Operators to see who was at the entry doors to the NFRTMC, installed test CCTVs, which may be used for security within the NFRTMC and on the outside of the building, and began refurbishing the portable CCTV trailer that used to be parked on I-95 at the CR 210 Interchange. Along with all this work they have also done a great job of keeping up with our daily device issues to ensure that the Operators have as many devices as possible operational at all times.

Metric Engineering personnel have also been quite busy helping us out this week. Metric participated in the internal inventory audit, assisted with invoice reviews, provided field oversight and redline drawings for both the Gainesville and SR A1A fiber installations, and provided other assistance as needed.



**ITS MAINTENANCE continued**

FDOT personnel from all our ITS Departments, along with consultant staff also participated in a Central Office Quality Assessment Review (QAR) of the ITS Program. The QAR was conducted by Central Office ITS personnel to ensure that District Two is following FDOT rules and policies for inventory, IT Security, building access, contract oversight, DMS messages, and adherence to FHWA Systems Engineering documentation. The meeting took up almost the entire day and although we have not received a final report of their findings, we feel we came out of it with no major issues found.

**Matt Harbert**  
**ITS Maintenance Manager**

**ITS CONSTRUCTION**

The I-75 ITS Device Installation Project is installing ITS devices on I-75 from SR 24 in Gainesville going north to the Georgia State Line. The contractor is currently installing drilled shaft foundations for the DMSs, ITS device poles for the CCTV cameras and MVDSs, and conduit and pull boxes for both the fiber optic and power cables. The contractor has currently used approximately 36% of contract time and is on schedule with an estimated completion timeframe of the Summer of 2018.

The Contractor for the I-10 Fiber Installation Project is installing conduit and pull boxes throughout the project limits with most of the work concentrated in the area around I-75. The contractor will be finishing the installation of conduit, pull boxes and splice vaults in the next

Few weeks. Fiber installation is anticipated to begin in early July and take several months. The contractor has currently used approximately 36% of contract time and is ahead of schedule with an estimated completion timeframe of this October and a contract end date in June 2018.

**Kevin Jackson**  
**ITS Construction Liaison**

**ROAD RANGER UPDATE**

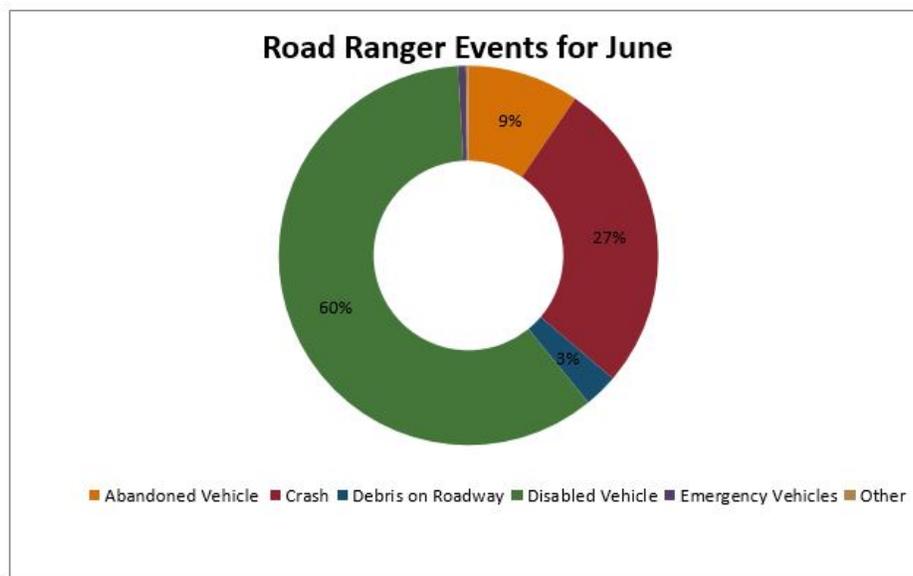
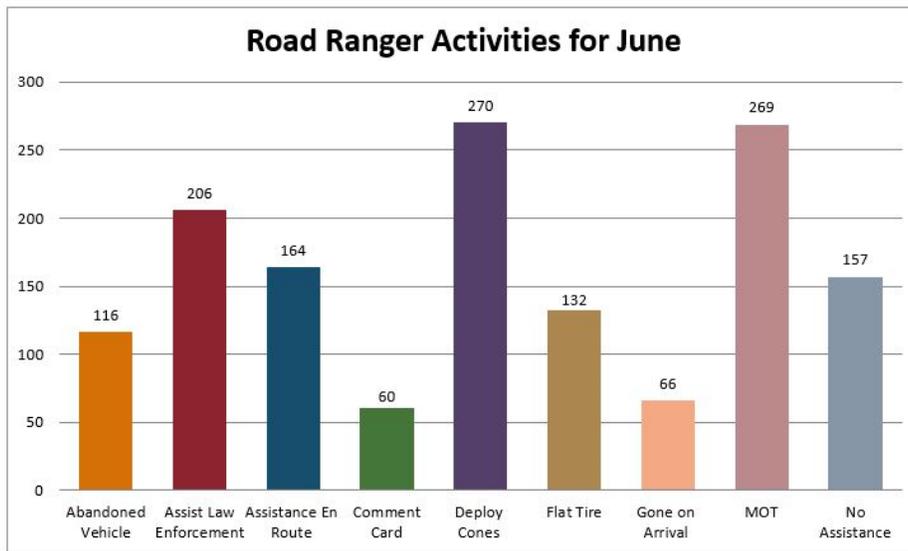
The Road Rangers continue to prove how essential they are to our incident management TEAM here in District 2. They are heavily utilized throughout the District and currently operate eight routes which encompass the 295 beltway, I-10 from San Marco Boulevard to US 301, J. Turner Butler Boulevard and I-95 from Old St. Augustine Road to Pecan Park Road.

The charts on the following page show all event types that the Road Rangers have responded to up through June 19, 2017. As we can see the Road Rangers primarily responded to crashes (26.7%), disabled vehicles (59.9%) and debris events (3%). The Rangers have assisted motorists in over 2,600 activities so far in the month of June. They primarily provided MOT, aided law enforcement and deployed safety cones at events.

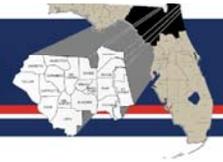


**ROAD RANGER UPDATE continued**

We also see a 19 percent increase in the number of abandoned vehicles on our roadways, a 23 percent increase in the number of crashes and a 5 percent increase in disabled vehicles. We can see that the Road Rangers have been extremely busy and efficient in clearing our roadways here in District 2, even with the increase in activity generated by the two RISC events which occurred at the beginning of the month.



**Dee Dee Johnson  
District 2 ITS Operations  
Project Manager**



**RISC – RAPID INCIDENT SCENE CLEARANCE - UPDATE**

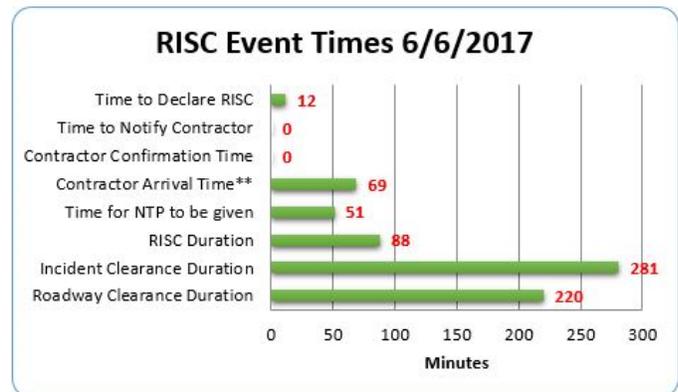
The Rapid Incident Scene Clearance (RISC) program is truly making a difference in our scene clearance times. RISC was developed to support Florida’s Open Roads Policy and established a 90-minute goal for the clearance of motor vehicle incidents on Florida’s roadways. The RISC program aims to quickly secure and restore highway facilities for public use and is a major component of Florida’s Traffic Incident Management TEAM. Our RISC program encompasses nine counties and assists with major incidents along our interstates. In District 2 we had two RISC events in the month of June.

The first RISC incident occurred on I-75 Northbound at SR 222/NW 39th Ave on Tuesday June 6, 2017 at approximately 12:14 P.M. in Alachua County. The incident involved a tractor-trailer and a Chevy Camaro where the Camaro ran into a FedEx truck that was in the middle lane. The FedEx truck then skidded across the median, hitting the center guardrail and careened towards a vehicle traveling in the left northbound lane of I-75.

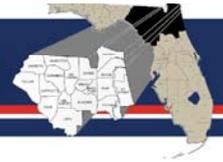


I-75 Northbound at State Road 222/NW 39th Ave.

The front of the semi hit the vehicle, causing the driver to lose control and crash into the center guardrail. The FedEx trucked leaked roughly 100 gallons of diesel fuel onto the interstate, and lanes in both directions were closed. Following is a list of the responding agencies and their response times.

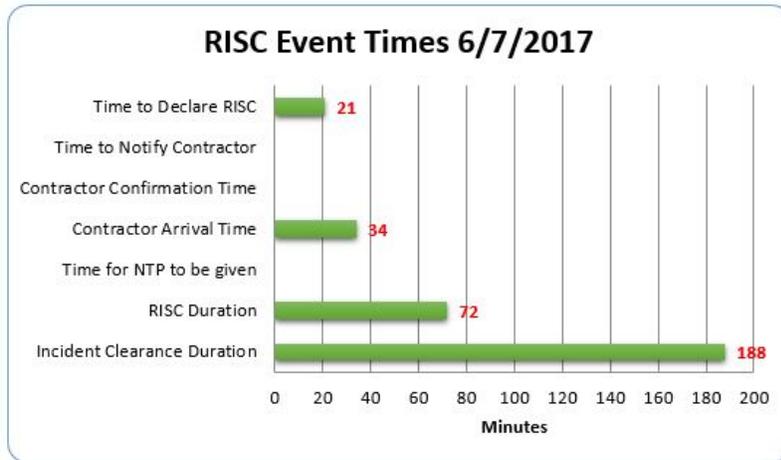


| Agency                 | Arrival  | Departure | On Scene Time |
|------------------------|----------|-----------|---------------|
| EMS                    | 12:18 PM | 1:30 PM   | 1:12:00       |
| Fire Department        | 12:18 PM | 4:55 PM   | 4:37:00       |
| County Police          | 12:18 PM | 4:44 PM   | 4:26:00       |
| FHP                    | 12:24 PM | 3:54 PM   | 3:30:00       |
| HAZMAT                 | 12:48 PM | 4:44 PM   | 3:56:00       |
| Maintenance Asset Mgr. | 1:00 PM  | 4:16 PM   | 3:16:00       |
| RISC                   | 1:35 PM  | 2:55 PM   | 1:20:00       |

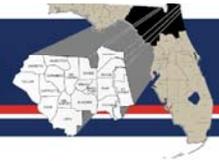


**RISC – RAPID INCIDENT SCENE CLEARANCE - UPDATE continued**

The second RISC incident occurred on Wednesday, June 7, 2017 at 12:39 P.M. on I-95 northbound involving a Hyundai Elantra and a semi-truck near the U.S. 1 exit at MM 299 in St. Johns County. The Hyundai Elantra was speeding, lost control and swerved into the center southbound lane in front of the semi. The Elantra hit the semi, crashed into the guardrail in the median and drove into the northbound lanes of I-95, where it hit a second semi traveling northbound. The RISC duration was 72 minutes, meaning that the contractor successfully cleared the travel lanes within the required 90-minute timeframe. See below for a list of the responding agencies and their response times.



| Agency                 | Arrival  | Departure | On Scene Time |
|------------------------|----------|-----------|---------------|
| Fire Department        | 12:49 PM | 1:27 PM   | 0:38:00       |
| County Police          | 12:49 PM | 3:15 PM   | 2:26:00       |
| FHP                    | 12:52 PM | 3:36 PM   | 2:44:00       |
| EMS                    | 12:53 PM | 1:27 PM   | 0:34:00       |
| RISC                   | 1:35 PM  | 2:47 PM   | 1:12:00       |
| Maintenance Asset Mgr. | 3:12 PM  | 4:38 PM   | 1:26:00       |



**ALACHUA BRADFORD TRAFFIC INCIDENT MANAGEMENT TEAM UPDATE**

The Alachua-Bradford Traffic Incident Management Team held its bi-monthly meeting on June 14, 2017 at the FDOT Gainesville Operations Office – 5301 N.E. 39th Ave., Gainesville at 10:00 A.M. Ms. Dee Dee Johnson opened the meeting by welcoming all TIM members and defined the purpose of these meetings. The group then moved on to TEAM updates. Steve Scanlan from FDOT discussed the one-way evacuation plan also known as Shoulder Use for Emergency Evacuation (SUEE) that includes hard shoulder running. He relayed several routes that were chosen, specifically I-75 and I-10 and the upcoming plans for traffic in case of an emergency.



Craig Carnes then moved the meeting along by reviewing several projects within the Alachua-Bradford area. The I-75 ITS project is moving along quite well and is expected to be completed in Spring 2018. The installation of conduit from Jacksonville to Tallahassee on I-10 is ahead of schedule and is expected to be completed before the expected date.

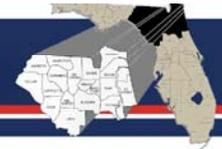
Ryan Crist encouraged the TIM members to provide feedback on the 511 service to assist in making it better. The group also discussed some current issues with the 511 Twitter feed and some mishaps between English and Spanish translations. Feedback on 511 is taken seriously and all comments are welcomed.

The group also reviewed the 2017 FHWA TIM Self-Assessment as a TEAM and each representing agency was able to give input on the Traffic Incident Management process. There were great suggestions on improvements and also knowledgeable discussions on current methodologies that are being used.



**FIRST COAST TRAFFIC INCIDENT MANAGEMENT TEAM UPDATE**

The next First Coast Traffic Incident Management Team meeting is scheduled for **July 18, 2017** at the Regional Transportation Management Center (RTMC) – 980 N Jefferson St., Jacksonville, Florida at 10:00 A.M. If you are unable to attend, please feel free to send someone else who could represent your agency. We look forward to seeing you there!



**TRAFFIC INCIDENT MANAGEMENT TEAM  
UPDATE continued**

We are currently in the process of updating the TIM Team meeting process and strongly encourage all TIM members to send in suggestions for agency topics to be discussed during the meeting. All ideas are welcomed and can be sent to [DeeDee.Johnson@dot.state.fl.us](mailto:DeeDee.Johnson@dot.state.fl.us).

**PLEASE NOTE:** If anyone is interested in the SHRP2 Incident Management Training Course, please contact Craig Carnes at [ccarnes@metriceng.com](mailto:ccarnes@metriceng.com) or Misha Gonzales at [melder@metriceng.com/904-260-1567](mailto:melder@metriceng.com/904-260-1567). Craig is available to work with any agencies' schedule; including nights and weekends to make sure the course is available for groups of ten or more trainees.

**TEAM MISSION:**

The Florida Department of Transportation District Two's Traffic Incident Management Teams through partnering efforts strive to continuously reduce incident scene clearance times to deter congestion and improve safety. The Teams' objective is to exceed the Open Roads Policy thus ensuring mobility, economic prosperity, and quality of life.

**TEAM VISION:**

Through cooperation, communication and training the Teams intend to reduce incident scene clearance times by 10% each year through 2017.

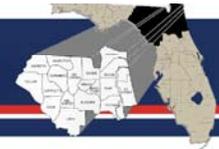
**Dee Dee Johnson  
District 2 ITS Operations  
Project Manager**

**OPERATIONS**

Our April showers for producing our May flowers came a little late. On June 6th and 7th District 2 was hammered by severe weather, heavy rains and an EF 1 tornado in St. Johns County. When things are quiet in the TMC there is a saying "just add water" and things heat up. I don't think we wanted that much water. Blinding rain came in waves, bringing traffic to a halt throughout the day. Let's take a peak.

On June 6<sup>th</sup>, as the heavy rain bands worked through the Gainesville area FHP responded to a crash that involved multiple vehicles on I-75NB at SR-222. One of those vehicles was a FedEx truck. I hope you were not waiting on anything. The FedEx truck went through the guardrail and the fuel tank ruptured, spilling its entire load onto the roadway. The southbound direction was also closed for over an hour. The Hazmat cleanup took almost 2 hours, but once they were done Dave's Hi-Way Towing cleaned up the vehicles in a half hour. Coordination and teamwork were critical to this success.

The TMC was looking forward to taking a breather but the 7th brought more rain and another RISC event. This time it was FHP Troop G's turn with the event taking place on I-95NB at Mile Marker 299 in St. Johns County. Yes, they had a RISC call and a tornado touch down the same day. FedEx was at it again down there along with another semi and a few passenger vehicles. The center median guardrail suffered extensive damage. The total event took about 4 hours. FHP, Jorgensen and Southern Wrecker worked hard despite the conditions and got the roadway open after using US-1 as an alternate route.



**OPERATIONS continued**

All in all, those were two crazy days. Thankfully the rain somewhat subsided by Wednesday afternoon. There was another RISC scare on Thursday in St. Johns County but the wrecker was able to straighten out the jackknifed semi and get it rolling. The totals for those 2 days were staggering. The TMC managed 462 events, of which 186 were crashes and 137 events had a travel lane blocked. 93 events lasted longer than 90 minutes. DMSs were used on 235 events and the TMC coordinated 43 events with the AM Contractor. The Road Rangers were out there in the elements and assisted on 158 events. Thank you to all the responders for your hard work.

The TMC, JRCC and FWC staff members did a fantastic job of working together in the NFRTMC and managing a hectic two days. My favorite part might be watching people plan their departures home between the heavy bands of rain. June's event statistics should be interesting but let's not forget about May. May was another busy one as the TMC managed 4,393 events. Of those events, almost 1,500 were crashes and the Road Rangers responded to 1,834 unique events. We just missed a milestone by managing 999 events with durations of more than 90 minutes. Stay safe out there and remember to Know Before You Go. Use 511!

**511: Connect. Know. Go.**

**Ryan Crist  
RMTM Manager**



**MARKETING**

Seasons come and seasons go. It's the little things in life that mark the passage of time. The figs that have suddenly appeared on my fig tree. The grass that was dormant all winter long but now demands to be mowed twice a week (thank you summer thunderstorms). Doing the traffic reports from inside the Regional Transportation Management Center versus the 511 vehicle. Oh wait, that's a BIG change! Yes, after a decade of driving Jacksonville's roadways to gather information for the 511 road reports, we are now broadcasting from *inside* the RTMC, utilizing our CCTVs (Closed Circuit Televisions) and SunGuide operating software to piece together the traffic reports. As we discovered when the RTMC was originally built, communication between responding agencies (FDOT, FHP, FWC) improved dramatically when operators were able to sit next to one another and relay information back and forth. This same effect is proving true with the 511 traffic reports. We're able to deliver more accurate and timely information to our partner news stations, primarily WOKV, who has been airing our daily reports for the past 10 ½ years!

The statewide 511 numbers have also shown continued growth this month, with My Florida Personalized alerts jumping from 109,845 the week of April 30-May 6 to 119,059 the week of June 4-10. Keep in mind, these numbers can vary when there's a spike or decline in traffic incidents, but a higher number of text and email alerts being sent out typically corresponds to a greater number of subscribers!

We've certainly done our part to get the word out about 511 here in District Two as we've attended *four* hurricane safety fairs during the month of June. At Fidelity National Financial alone, we spoke to over 200 people! We also



**MARKETING continued**

visited Tote Maritime, Prudential and the I-95 Florida Welcome Center. All in all, I'd say it's been a very productive month. Look out, July. Here we come!

But before we turn the calendar page, I'd like to give a big shout out to our friends at the Northeast Florida Safety Council. Their organization promotes traffic safety through DUI driver safety courses, the My First License program and Advanced Driver Improvement training. They even offer a course on Traffic Collision Avoidance. (perhaps we should make that mandatory in Duval County?) They've just celebrated their 75<sup>th</sup> anniversary with offices servicing Duval, Baker, Clay, Columbia, Nassau, St. Johns, Suwannee, Hamilton and Lafayette counties. For more information or to sign up for their classes visit <http://www.nefsc.org/>.

Remember to avoid traffic headaches by downloading the 511 app today! It's equipped with a Drive Mode feature as well as interactive traffic maps, allowing you to program up to three door-to-door routes and receive traffic alerts when your preferred route is affected. You can also dial 5-1-1 or visit [www.FL511.com](http://www.FL511.com). When it comes to up-to-the-minute traffic information, we've got you covered!

**511: Connect. Know. Go.**

**Sherri Byrd  
Marketing Manager**



**PERFORMANCE MEASURES**

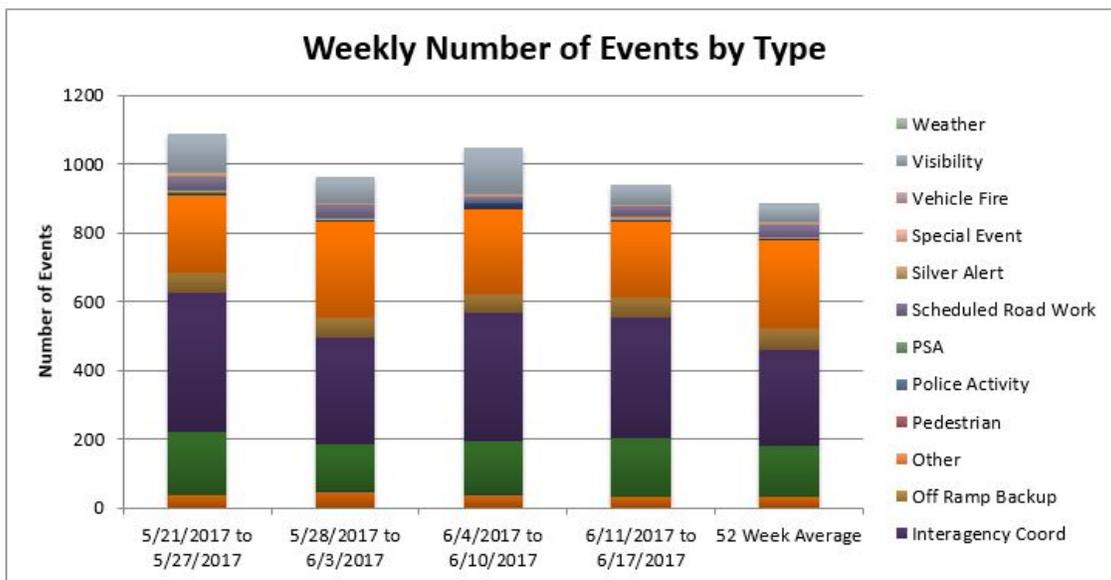
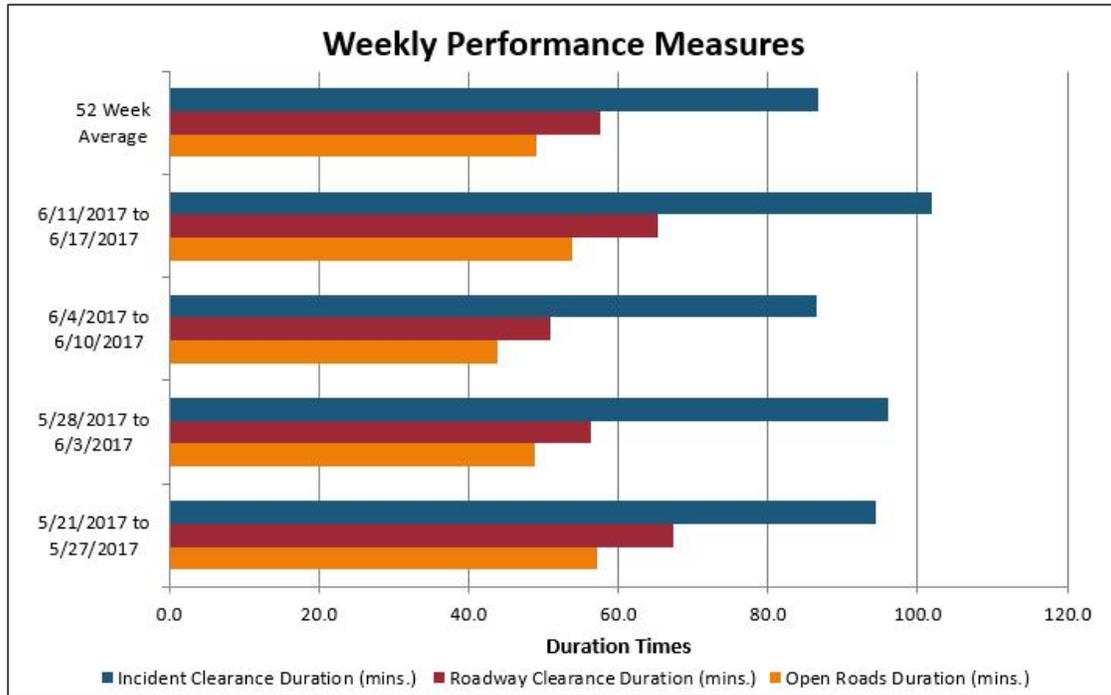
Rain, rain, go away; come again another day! Every single day I get to hear this song belted out by my two-year-old as she hopes for the chance to play outside. This seems like it has been the theme song of June. Well at least for me. So far in the month of June we have had over 6.77 inches of rainfall. With Tropical Storm Cindy looming over the Gulf Coast we are expecting to feel some of the effects from the storm over here in District 2.

I must say, even though it has been extremely wet, these conditions are great for assisting with the current forest fires that are popping up all over our District. Of course, we can see how this type of weather affects the types of events that are occurring along our roadways, especially when there is a 31% spike in the number of disabled vehicles compared to last month around this time.

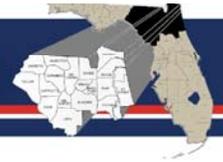
From the charts on the following page, we can see that our TEAM has been handling over 2,600 events during the past four weeks. There has been a 40% increase in abandoned vehicles and significant decrease of 61% in the number of debris events when compared to the month of May. The average clearance duration times for the past 12 months have stayed well under the goal duration times as District 2 has averaged approximately 49.1 minutes for our Open Roads Duration time, 57.6 minutes for our roadway clearance duration time and 86.6 minutes for our Incident Clearance duration time in the month of June.



**PERFORMANCE MEASURES continued**



**Sherrell Lall  
Metric Engineering**



**SPOTLIGHT ON...FWC (FLORIDA FISH AND WILDLIFE CONSERVATION COMMISSION)**

*This month we're doing our Spotlight a bit differently. We work together with the FWC at the RTMC. They're a great group of folks to work with, and we're going to Spotlight a few of them, so you can get to know them!*

**Tracey McKinney, Duty Officer**

Tell us a little about yourself – where you were born/raised. *Born in Blytheville, AR raised in Honolulu, HI*

How long have you been working with the Florida Fish and Wildlife Conservation Commission (FWC)? *3 Years*

We understand you get some pretty interesting calls coming in on a daily basis. What is the most bizarre request/complaint you've ever received? *I received a phone call from a very upset woman who claimed her neighbor was killing Canadian Geese with a shotgun in his back yard. She was all hysterical and crying. While on the phone you could hear the neighbor firing a weapon and she just went ballistic. "Ooooh My God! He just shot 4 more right in front of me! His friend just showed up and now they are burying them in the backyard with a backhoe." We sent a unit to respond and the outcome was not what she wanted to hear. The neighbor had a valid permit to remove the geese that were destroying his property. As you can tell that didn't sit well with her. She was crying saying, "I feed those geese every day and they don't bother anybody." So I had to tell her she was breaking the law by feeding wildlife.*

What is the most heartbreaking call you've ever received? *I received a phone call from a complainant that there were a bunch of Buzzards hanging out in the trees a few houses down. Sent a unit to investigate. Once on scene the officer stated there were at least 200 cats on the property and a foul odor coming from the residence. Upon further investigation it was determined that there were approximately 100 dead cats in the back yard and inside the house. Animal control was called to capture the remaining live cats and remove the dead ones to keep the Buzzards from hanging out in the neighborhood.*

How do you like to unwind when you're not at work? *Watch movies at the house with the family and play video games with my daughter. BBQ with friends. Drive to Orlando, Savannah and Atlanta to visit family.*

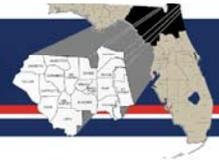
\* \* \*

**Walt Akers**

Tell us a little about yourself – where you were born/raised. *Born and raised in Maryland, spent summers in Virginia.*

How long have you been working with the Florida Fish and Wildlife Conservation Commission (FWC)? *4 years*

We understand you get some pretty interesting calls coming in on a daily basis. What is the most bizarre request/complaint you've ever received? *I received a call from an elderly female concerning a female manatee screaming and being killed by a dozen other manatees. I had to explain the facts of life to*



**SPOTLIGHT ON...FWC (FLORIDA FISH AND WILDLIFE CONSERVATION COMMISSION) continued**

*the woman concerning sex between male and female manatees and that the males are not hurting the female, and that the sex can last for hours. The female then stated that it should be against the law for more than one male to have sex with the female manatee; that it was immoral. The caller continued to talk about orgies in the 60's, and how it was ok then, but it's not ok in 2015, especially between manatees and even referred to the female as "slutty". I continued speaking with the caller about not judging the manatee or other females based on their sexual past. The caller finally ended the conversation by saying she was calling Governor Scott.*

*How do you like to unwind when you're not at work? I'm a beach bum now. I live across the street from Fernandina Beach and I love the beach, cooking, grilling, fishing, kayaking, and listening to bands and musicians at various outdoor establishments on Amelia Island that have very cold beer.*

\*\*\*

**Annette Bowers**

*Tell us a little about yourself – where you were born/raised. Born in Jacksonville, Florida. Lived in Callahan the last 25 years.*

*How long have you been working with the Florida Fish and Wildlife Conservation Commission (FWC)? 3 months*

*We understand you get some pretty interesting calls coming in on a daily basis. What is the most bizarre request/complaint you've ever received? I haven't been here very long so I really only have*

*one story. I had a gentleman call and tell me about a raccoon that had been in his bird bath drinking water for 30 minutes. He said, "I think he has diabetes. Is it the season for diabetes?"*

*What is the most heartbreaking call you've ever received? Just hearing hurt animals whimper in the background.*

*How do you like to unwind when you're not at work? Scrapbooking and selling Mary Kay.*

\*\*\*

**Carol Shearer, Duty Officer**

*Tell us a little about yourself – where you were born/raised. I was born in Ft Worth, TX and raised all over the world...Air Force brat.*

*How long have you been working with the Florida Fish and Wildlife Conservation Commission (FWC)? 6 ½ years*

*We understand you get some pretty interesting calls coming in on a daily basis. What is the most bizarre request/complaint you've ever received? Manatees moving slow may be sick... alligator has trouble scratching his nose, may be injured. Rabid rabbit, it is kicking a cat. Not rabid, it is protecting its baby.*

*What is the most heartbreaking call you ever received? Having to talk to a loved one whose family is missing.*

*How do you like to unwind when you're not at work? Read, play with my dogs, spend time with my husband.*

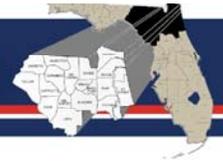
# Photo Gallery



A few of our partners from FWC:  
Sitting: Walter Akers;  
Standing, L to R: Kelsey Bridgeman, Shirlyn Mobley, Annette Bowers & Don Stratmann



More pictures from Carrie Stanbridge's Field Trip



Traffic Incident Management 2017 Meeting Schedule

First Coast TIM Team
Regional Transportation Management Center
980 N. Jefferson St., Jacksonville, FL
904.903.2000
July 18, 2017
September 19, 2017 November 21, 2017

Alachua/Bradford TIM Team
FDOT Gainesville Operations Office
5301 NE 39th Avenue, Gainesville
352.381.4300
August 9, 2017
October 11, 2017 December 13, 2017

FDOT DISTRICT 2 ITS STAFF



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Currently Deployed in
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