



Road Ranger Safety Meeting 09/12/2019

Metric Engineering on behalf of FDOT District 2

GAINESVILLE ROAD RANGER SAFETY MEETING AGENDA



September 12, 2019

1. FIRST COAST ROAD RANGERS PRESENTATION –

Cody Parham

2. FDOT ITS Operations

Dee Dee Crews

- A. MOT General Discussion
- B. Safety
- C. Procedural Errors
- D. Road Ranger Operation Interaction
 - a. Communication
 - b. Event Creation
 - c. Event Information
- E. Phone with you at ALL TIMES
- F. Phone/Tablet Issues

3. AVL

Sherrell Lall

- A. Breaks/ Shift Changes
- B. Inspections

4. RTMC SUPERVISOR CONCERNS

Jason Evans

5. ROAD RANGER OPERATOR QUESTIONS

6. ACTION ITEMS

7. FINAL COMMENTS

FDOT/ 1st Coast Road Rangers

Notes:

- Cody opened the meeting and welcomed everyone along with introductions.
- Cody thanked everyone for all their work during Hurricane Dorian. He also thanked the 4 Road Rangers that stayed in Jacksonville during Dorian.
- Dee Dee also thanked them for working during Hurricane Dorian.
- Cody advised the Road Rangers when they were pulled off shift during Dorian that was thanks to Dee Dee. Dee Dee was trying to give them a small break/rest.
- Cody advised there are issues with communications between the Road Ranger and RTMC.
- Road Rangers advised sometimes the TMC will say 10/4 and they don't know which Road Ranger they are specifically responding to.
- Road Ranger advised that a TMC Operator was very rude to him. He stated they called in for back up from another Road Ranger and the TMC rudely said "No'.
- Jason is checking to see who was working at the Road Ranger desk that day and notified the Road Rangers that he will handle the situation.
- Cody reminded the Road Rangers on how to respond when the TMC advises no for back up.
- Cody advised the Road Rangers to "Do what you need to do when safety is the issue."
- Cody showed pictures to clarify when a Road Ranger is required to take a lane and advised the Road Rangers not to take a lane just to take it.
- Cody advised the Road Rangers that communication and safety is top priority.
- Dee Dee advised the Road Rangers that if there is not enough room to please advise the TMC and ask for RISC LITE.
- Cody asked the Road Rangers to please make sure you are watching surrounding traffic when out of the truck.
- Cody advised the Road Rangers that he received a compliment and read the compliment.
- Cody advised Dee Dee that he needed more comment cards.
- Cody advised that he has printed the procedures for the Safe Tow Program for future reference in the event that they work in Jacksonville area again. Cody also apologized to the Road Rangers that worked in Jacksonville during Dorian because he didn't go over the procedures for Safe Tow with them.

- Cody went over a couple safety issues and advised the Road Rangers to please follow your procedures.
- Cody advised that they train the Road Rangers to stay safe. However, they had an issue with the TMC Supervisor regarding the Road Ranger safety.
- Cody advised the Road Rangers to please listen to Law Enforcement. If Law Enforcement advises you not to block a lane then please do not block the lane. Please listen to Law Enforcement.
- Jason asked the Road Rangers to please listen to Law Enforcement however it must be within your procedures.
- Cody reminded the Road Rangers that for every event you must call it in, put cones out, use sign board and must call to close event out when finished.
- Jason advised the Road Rangers that if they have no service to please go ahead and do the event but as soon as you get service call the event into the TMC. At that time advise them that you did not have cell service.
- Jason advised the Road Rangers to please put your cones out. Please make sure you are communicating arrival and departure time of event and please if you are on the event longer than 20 to 30 mins to please call into the TMC and give them an update.
- Dee Dee advised the Road Rangers the reason we are asking for you to call in if on event longer for 20 to 30 mins is just to make sure you are safe.
- Jason asked the Road Rangers to please make sure they have their phones with them at all times. Also when you are logging in make sure you log into the correct route. If the route is not correct please either fix it to correct route or you may call TMC or Cody for help.
- Dee Dee advised that she is getting new radio's. She hopes to have them by next week.
- Cody, Dee Dee and Sherrell advised the Road Rangers that they get one 15 minute break. Please make sure you are keeping up with your break times. They add up quick. And please do not take break during peak times. We understand if it is an emergency but taking a break excessively or during peak hours should not be an every day issue.
- Sherrell informed the Road Rangers that we do not flag the Road Ranger if every once in awhile you go a few minutes over break time or if you have to take quick break during peak hours. However, we will flag if it is an every day event.
- Sherrell asked them to make sure when they are getting gas that put their status as 'REFUEL'.
- Cody asked the Road Rangers to please make sure you space your cones out correctly.



Road Ranger Safety Meeting
Thursday, September 12th 2019
 Gainesville

NAME	ORGANIZATION	ADDRESS	JOB TITLE	PHONE	EMAIL ADDRESS
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