

## Road Ranger Safety Meeting 09/02/2015

Metric Engineering on behalf of FDOT District 2



### **ROAD RANGER SAFETY/TRAINING MEETING AGENDA**

September 2, 2015



## 1. FIRST COAST ROAD RANGERS PRESENTATION – Marshall Adkison

### 2. FDOT ITS ENGINEER

**Josh Reichert** 

- A. Road Ranger SLERS Repair
- B. SLERS Radios stay on Channel 10 NOT SCANNING
- C. SHRP 2 Training for Road Rangers
- D. DMS
- E. JSO Request for MOT on Wilson 8/20
- F. SPARR/SunGuide Issue (Jason has been assisting)

3. AVL Sherrell Lall

- A. Notice of Operator Dismissal (per Donna)
- B. Breaks/ Shift Changes
- C. Inspections- Operator should know where all equipment is even if vehicle just replaced
- D. Ride-Alongs

### 4.TMC SUPERVISOR CONCERNS

**Ryan Crist** 

- 5. ROAD RANGER OPERATOR QUESTIONS
- 6. ACTION ITEMS
- 7. FINAL COMMENTS

Reichert/ Gaylord/ Adkison

### **CONTRACTOR MEETING**

- ROAD RANGER DMS ISSUE Contract end date- 6/30/16
- ROAD RANGER TMC/SHRP2/ TRAIN THE TRAINER- OCTOBER
- SIT IN SHRP 2 TRAINING almost finished
- FIRST COAST ROAD RANGERS, LLC, CONCERNS
- GENERAL DISCUSSION

### **Meeting Minutes:**

- > Josh Reichert welcomed the First Coast Road Rangers and thanked them for their service.

  Donna will not be able to attend today.
- Cody began the meeting by asking for introductions for Road Ranger new hires and Ryan introduced Jake Wilson as the new TMC Supervisor. They went over the new Authorization Codes that will be utilized.
- Went over Sherrell's role with AVL and inspections.
- Cody asked why we have these meetings. Cody likes to say we LEARN! He then jumped into the presentation.
  - O We always have to find ways to improve and learn from others.
  - o Truck inspections have been solid per Cody but will be covered later.
  - Truck 209 is out there but make sure you take your time check what is on the truck.

- All must inspect trucks at shift change to check on supplies. If you are out or low make sure it gets refilled.
- At shift change get in and get out.
- Authorization Codes being handled by Road Rangers and from the TMC have been going much smoother. Take your time and make sure things get logged. Much better.
  - When a tow is cancelled, make sure you write that on the ticket.
  - Note which company you called for the Safe Tow to help on follow up.
- Time-off requests are now available in the new Time System. That is the best way to input your request.
  - Make sure you submit your time by Friday.
  - Care about your pay.
- Shirts and uniform issues are out of First Coast's hands but it should be improving.
  - Your badge ID is part of your uniform!
- o Cell phone use: pullover before answering or call back when you can.
  - SPARR is still crashing. James has been sending emails to Jason. Ryan will follow up.
    - Follow up: Jason has a footprint in and SwRI is looking into it.
- Ryan reminded Cody and Mike that they can use Tanesha if Jason is unavailable since he is stretched thin with the new RTMC.
- Still some dead spots on 208. Donna is working with Cody to get radios looked at. We may be without a couple of SLERS radio for a few days.
  - Ryan reminded them to contact the TMC about CB Radio use prior to jumping over.
  - CB Radios need to be looked at as all trucks are not properly equipped.
  - Mike brought up that Donna needs to provide some new SLERS batteries as well.
- Josh and Cody spoke about MOT last month when 2 lanes were blocked and not all the cones were deployed. That RR Operator is no longer with them. Use your cones!
   That is for your safety!

- Ryan brought up seeing some MOT on a shoulder having no taper. You should always have a taper. This allows motorists approaching to see all of the cones while approaching. If you do not taper it can appear as 1 cone and/or be missed.
  - You want to make sure the message is being sent out to approaching motorists. Follow the SOP while deploying your cones. 10 foot minimum and 25 max between cones.
- Even on a shoulder you need to keep your head on a swivel as people have been hit on the shoulder. JSO and FHP have recent events. Most RR crashes have taken place on a shoulder.
- Roads are wet and you can skid. Make sure to provide space between you and the car you are following. A Road Ranger rear-ended someone last week. Be careful.
- No questions on break times. Stay outside of rush please. There will be outliers but don't make it the norm.
- No new angry motorist stories.
  - A few short stories were shared but did not involve the Road Rangers.
  - Do your job and you will be fine.
- Cody wrapped up the presentation and handed the meeting over to Josh.
- > Josh rehashed the SLERS repair mentioned above.
  - On SLERS, please do not scan. Keep it on channel 10.
  - Sherrell mentioned that during an inspection that one truck was on 11 but that is also
     a RR channel. 10 was not working for them at that time.
- > SHRP2 Training will be available for Road Rangers soon. That training will be an hour and coming soon.
  - Josh went over what SHRP2 entails.
  - First Responder type training.
  - Road Rangers cannot back up to pick up cones. Josh will look into that policy with Donna.
  - Mike Livingston went over how he likes to do MOT.
- DMS are in rough shape. Josh will talk with this at the contractor meeting.
  - o Is dangerous and could be a liability.

- > Josh went over the 20<sup>th</sup> event on Wilson and how that should be handled. The RR and TMC Manager ended up handling it properly after communicating. RRs are not for long term MOT and that is when the AM Contractor needs to be pulled in. That is what ended up happening.
- > Josh asked that Cody/ Mike make Donna aware when a Road Ranger's employment is terminated. Copy Josh.
- > Sherrell's reports
  - Break times have been solid.
  - Shift change times are good but 1 truck each week has gone past the limit.
  - o Inspections have been going well. Brian Dykes had a great inspection.
  - When you come in for inspection don't sell yourself out for not inspecting your truck at shift change by saying "I don't have it" or "I am not aware of if it is on there."
  - Mike informed the Rangers where inspections are held.
  - Comment Card totals are low. Sherrell read off some nice words about Brian Coleman and James Statton.
  - Ride alongs have been going well.
- Ryan went over the FHP Buckman Bridge hire back. Hopefully we see slower speeds. Mike asked if Maintenance can clear off the shoulders on that bridge. Really bad shape right now.
- > Ryan reminded the RR Ops to use the TMC Supervisor call button when there is a question.
- > Ryan will follow up on SPARR issues.
- Road Rangers filed a complaint on the Thursday TMC Operator. Ryan informed them that he was already in the process of handling. That person will be moving off of that shift.
  - The majority of the Road Rangers had various complaints but Ryan is handling.
- Josh ended the meeting by thanking the Rangers.
- > The Contractor Meeting began.
  - We all know the contract end date is and no progress on the new contract has been made since last meeting.
  - SHRP2 Class and Train the Trainer in October.
  - SHRP2 Training video is almost finished.
    - Geared more towards Road Ranger operations

- o Josh went over the St Johns S.O. request for Road Rangers in their county.
  - They have been aggressive in trying to get RRs in their area.
  - Greg went over some tow business and a new ordinance in St Johns County.
  - Josh and Donna will be talking to them next week.
    - Also looking into funding for a route through Central Office.
    - Might look at a pilot of shifting some routes to see how things work.
- o Greg has some ideas about next contract that he will wait until the right time to talk.
  - Apprehensive over cost of doing business and equipment and hope they don't price themselves out of the opportunity.
- Greg has 8 new bricks coming to repair RR message boards.
- Greg was asking about Sponsorship but Josh reiterated that no new information is available and Central Office is, and should be, the ones that are handling. The sponsorship questions are why the new contract language has been slow.
- o Josh wrapped up the meeting.



# D2 ROAD RANGER SAFETY MEETING WEDNESDAY, SEPTEMBER 2, 2015

NAME	ORGANIZATION	ADDRESS	JOB TITLE	PHONE	EMAIL ADDRESS
Valentino Arthury	FCRR	Bener	Only	263 - 6729	ON FILE
	F/80	ひるくの	DRIVER	9242194269	sst II
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Jake Wilson	Nutric	2198 Edison Ave.	TMX Supervisor 904-360-5461	904-340-5HA	jacob. Wilson @ metriceng. com



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