

# Road Ranger Safety Meeting 10/07/2015

Metric Engineering on behalf of FDOT District 2



# **ROAD RANGER SAFETY/TRAINING MEETING AGENDA**

October 7th, 2015



- 1. FIRST COAST ROAD RANGERS PRESENTATION Gaylord
- 2. FDOT ITS ENGINEER

Reichert

3. ITS OPERATIONS PROJECT MANAGER

Danson

- A. Road Ranger SLERS Repair Status
- B. Standing in Travel Lane- RR 204 Jason Burney- 8:30 am/ I-95
- C. RR Performance Measures Comment Cards Annual Report ???
- D. Road Ranger At-a-boys Jason (Millie) and Nate (Hailey)
- E. OT/TOW Codes Success!

3. AVL

- A. Reminder Notification of off route time
- B. Breaks/ Shift Changes
- C. Inspections- Operator should know where all equipment is even if vehicle just replaced
- D. Ride-Alongs

# **4.TMC SUPERVISOR CONCERNS**

Crist

- 5. ROAD RANGER OPERATOR QUESTIONS
- 6. ACTION ITEMS
- 7. FINAL COMMENTS

**Danson/Reichert/ Gaylord** 

## **CONTRACTOR MEETING**

- ST. JOHNS COUNTY ROAD RANGER REQUEST
- GPS/AVL UPDATE
- ROAD RANGER TMC/SHRP2/ TRAIN THE TRAINER- OCTOBER 7<sup>TH</sup>-1:00 PM
- SIT IN SHRP 2 TRAINING almost finished
- FIRST COAST ROAD RANGERS, LLC. CONCERNS
- GENERAL DISCUSSION

# **Meeting Minutes:**

- > Donna Danson welcomed the First Coast Road Rangers and thanked them for their service. Due to other events this will be a relatively short meeting.
- Greg began the meeting by starting the Safety Presentation.
- > Went over WHY WE ARE HERE.
  - We must learn from past actions (not because Donna said so)
  - Best practices.
  - Do our jobs properly.
- **➢** MOT

- Everyone understands MOT
- System of protecting your work zone with traffic safely traveling around you. We work on high speed roadways so be careful.
- Minimum of 10 feet apart on cones and max of 25 feet. Put out all cones!
- Cones and message board are for you and the traveling public!
- Even if someone is backing you up still use all of your cones. That is ideal but some incidents have variables where you may be covered. The State would like you to put out all of them.
  - Don't get into a "could have" situation.
- Use common sense.
- Went over a screen grab of a Road Ranger truck partly in a travel lane but no cones were out. Hopefully, either just arrived or getting ready to depart.
  - To make it work when looking at the scene the Ranger was standing to the left side of the car that was on the right shoulder.
  - You should never be in the roadway (especially without your vest.
    - Even if you are trying to decide what is going on be safe and keep on your vest!
  - You are visible so follow SOP.
  - It is dangerous out there. We looked at pictures of Mitch's accident to show how dangerous it is and how you should never feel safe.
    - Mitch is a veteran of 10 years and he got hit. Be careful.
    - You should never step into traffic to try and get traffic to slow down. Bad idea!
- ➢ Greg went over how to properly assist vehicles to get back into traffic. Be safe and avoid cutting off another motorist. Donna will get those calls.
- > Safe tows have been going well. Keep it up. Authorizations need to be turned in on Fridays with the rest of the paperwork.
- > Truck inspections- going well.
  - You must do your inspections and report issues to Mike/ Cody. If they don't know it cannot be fixed.

- > Shift changes are going well. There have been no policy changes on how to shift change so Rangers should know.
- Road Ranger SLERS issues continue. Most of the trucks have gone to Williams. Cody things it might be on the TMC end. This is recent and a different issue then previously reported. Williams and Harris have been working on radios over at the JRCC in prep for the more into the new NFRTMC. TMC currently does not have a base station, just on a hand held but should be resolved soon when Harris is done.
  - Emails about the new NFRTMC included this information.
- No concerns on safe tow procedures.
- > Break times should not be taken during rush. When you go on shift at 6:30AM you shouldn't need to continually at 7:30AM.
- > Still issues with the SPARR App resetting but Ryan stated that the reported issue has already been footprinted and we are waiting on SwRI. Jason and Ryan don't need any more data dumps of the issue.
- > Don't be on the phone while moving in your truck.

### > Angry motorists:

- Greg gave his theory on people saying they are victims. This is our society now.
- Keep it professional. Even if someone starts bashing you stay professional. If you sense things are going too far south call a Supervisor. You may need to leave the scene but Cody/ Mike can work with you.
  - A Ranger gave an example when they had problems trying to change a tire.
     Make sure things are documented.
  - FHP has previously asked for a Ranger to try to keep someone on site while FHP gets there. Don't hold them until FHP gets there. Rangers are not law enforcement. Be safe and careful.

### > Josh Reichert:

- Recent issues seem to have been resolved.
- Josh was just in D5 and he knows we do it better. 5 cones and no buffer. Keep up the good work and be safe.
- Quarterly Reports came back statewide. We do fewer incidents than other counties but we have fewer miles. We are looking good. Donna sent Greg the report.

- Our comment cards are low. We need to be providing them. Ryan brought up that mark it down as an activity so we can track it locally. Even if they don't fill out it if you provide them one it should be tracked as an activity. Luis and Tracy have been doing a solid job still. A few people have 0 or 1 comment cars the last month. We need to be better than this. Last month was only 78 comment cards out of 1800 events worked last month.
- > Donna received two phone calls complimenting the Rangers:
  - Jason Burney made a motorist feel safe.
  - Nate (from another district?)
- > Donna reminded people to put their sign board up before pulling back into traffic.
- Sherrell went over breaks and shifts changes.
  - Times were very good leading up to the safety meeting.
  - o Some inconsistencies but keep it together.
- Shift changes have been better of late. Only 1 truck last week that ran over and cody emailed about that.
- > Inspections:
  - James has done a great job. Always prepared.
- > Cody has ordered new tape for the cones to assist with their appearance.
- ➤ No ride-alongs of late.
  - o Eduardo had a solid ride along with the PE Trainee.
- Ryan ran over two things
  - RR201 received compliments for assisting a new hires mother not too long ago to fix a gasket on 10 and 95. The new hire was well aware of the program and thankful.
  - Remember to stay on top of comment cards.
  - A lot of GONE ON ARRIVAL and NO ASSISTANCE filled out when several other activities are being used. Be careful. If you select 5 other activities it is obvious that it wasn't GOA or NO ASSIATNANCE NEEDED. It isn't always that obvious so be careful and let the TMC know.
- A Ranger asked about a grass median event but it turned out to be a lesson on the move over law as the Officer pulled over someone shortly after.

- > Discussed how the Rangers are part of the MOVE OVER LAW now (or soon, some confusion within the group on if just passed or previously passed).
- Donna reminded Cody to keep getting the radios worked on.
- > Cody introduced Ralph who assists in the afternoon. He also introduced RR208.
- ➤ Greg talked about how adding a truck for \$55K for next 8 month. Is it worth it? Josh will coordinate with St Johns County.
- > Still waiting on message board bricks.
- > They found an alternative to Fleet for AVL. Should be up soon and Sherrell will be provided the logon information. All 9 trucks will be installed in 1 day once it is ready.
- > SHRP 2 Training this afternoon. Cody has already done Train the Trainer.
- > Sign board on RR202 is still poor (see above). Waiting on Adco.
- > Jerry told Josh and Donna to proceed with the Road Ranger contract how they see fit. Little guidance so far from Central Office.
  - JaxLegal most likely won't be able to be on the trucks.
- Greg started to go over contract ideas but Donna told him to get with Marshall and get their ideas together.
- Donna urged Greg to get back on RISC vendor list.
- Meeting adjourned.

Date 10	-M-15	ety/Training Mtg
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