



Road Ranger Safety Meeting 12/02/2015

Metric Engineering on behalf of FDOT District 2



# ROAD RANGER SAFETY/TRAINING MEETING AGENDA

December 2, 2015



FIRST COAST ROAD RANGERS PRESENTATION -	Gaylord
<ul> <li>2. FDOT ITS ENGINEER</li> <li>A. AVL Update</li> <li>B. Road Ranger SLERS Status</li> <li>C. Comment Cards – Remind to hand out</li> <li>D. Christmas holiday – off Friday 25<sup>th</sup></li> <li>E. New Year's Day – January 1st</li> </ul>	Danson
3. AVL A. Breaks/ Shift Changes B. Inspections C. Ride-Alongs	Lall

#### 4.TMC SUPERVISOR CONCERNS

#### Crist

## **5. ROAD RANGER OPERATOR QUESTIONS**

6. ACTION ITEMS

## 7. FINAL COMMENTS

Donna/Gaylord

## **CONTRACTOR MEETING**

- Road Ranger Contract
- DMS Update
- SHRP2 Road Ranger Training Begin soon
- First Coast Road Ranger Contractor concerns
- General Discussion

## **Meeting Minutes:**

- > Donna Danson welcomed the First Coast Road Rangers and thanked them for their service.
- > Cody began the meeting by starting the Safety Presentation.
- > Went over WHY WE ARE HERE.
  - $\circ$  Someone hit down in South Florida over the weekend. Cody will follow up.
  - We must learn from past actions
- > MOT Questions
  - Use all of your cones!
  - Donna has not had a finalized decision from Josh on backing up within the secure work area to pick up cones. They will stay the course and Donna will follow up.
- > No new issues with angry motorists.
  - Be careful and keep it professional
  - Some quick stories were shared that weren't relevant to the meeting.
- Make sure your code sheets are turned in ON TIME (just found one from October) and completely filled out. Doing much better.

- Codes are due on Friday with the rest of your paperwork
- Truck inspections are going well. Make sure you check your fluids. Truck in shop now that had no fluid in it.
- > Shift changes have been on point. Keep up with it and move on.
  - Check air in tires
  - Share info, inspect and get on the road
- > Jump boxes
  - Should be charged every night
  - Countless reports of them not working but it won't work if it isn't charged!
  - Some needles aren't working but they won't replace that expensive equipment just to fix the needle. Keep them charged!
  - Just because a car doesn't jump properly doesn't mean the jump box is dead.
- > Uniforms are in good shape but Cody needs to replace one hat.
  - A Ranger asked for a larger vest so he can wear it over their coat as the weather gets cooler.
- Breaks have looked solid.
  - 15 minutes to a break, this is cumulative. 15 minute total.
  - One offs are OK but don't make it a habit.
  - Sherrell removes times when they are listed as ON BREAK but the car is moving.
- > App still needs to be rebooted often
  - Ryan Crist stated that a SunGuide SPARR Footprint for a fix has been pending for months now.
  - Due to SPARR issues Ryan will get with TMC staff to make sure the RR acknowledges receiving the event.
- > Try to leave your cell phone plugged in when you can. Constant plugging and unplugging of the phone can cause the charger and/or the phone port to wear down.
- Cody needs more Red Tags.

- Greg went over how in construction areas a back-up Ranger isn't the best solution. Use Safe Tow. Also, use lane numbering based off of SHRP 2 training.
- Rangers took some SHRP 2 training but Donna and Josh need to be made aware. No Certificates were provided and attendees weren't reported. Donna will follow up.
- The Rangers will be taking a condensed course in the new year that will be combined with a test.
- > Truck radio still not cutover to the new building. Cody will grab it when he gets a tour of the new building with Ryan.
- Ryan discussed Monday night issue of a Ranger using their sign and amber lights to run the shoulder just to exit onto US-1 off of the southeast beltway. They were not going to assist someone. Against the law. Please be careful and follow SOP.
- Sherrell said most of her items have already been covered. Even though you don't use flares you still are contractually required to have them. There also were a few trucks without light testers. Mike is in the process of replacing some worn out numbers on the back of the trucks.
  - Cody stated they he can't fix it if you don't make him aware!
- > No ride-alongs the last month.
- Whenever you pick up something from the roadway that someone might want back, bring it to the yard and let Cody/ Mike know.
- Ryan asked for notification in real-time instead of holding on to it for 2 months. This makes his discussions with staff more effective.
- Things for the TMC to address with their staff from Today's meeting in regards to Road Rangers:
  - They CANNOT use E Lanes and CANNOT use official turn arounds. Please DO NOT advise them to do this. This happened today and a dozen or so times this past month. They can be ticketed for this and breaks their SOP. They can't do it so please don't ask.
  - Try to advise them of which shoulder an event is on when you can, especially if it is the left. They travel in the far right lane and getting over 3 lanes to the left is at times impossible.
  - Please DO NOT ask them to assist Transfield with deploying Transfield's cones or picking them up. Treat them as separate because they are.
  - Try to listen to yourself on the radio and either speak quieter or move the mic from your mouth. We listened to the radio after the RR Safety meeting today and the voice was so garbled it sounded like a drive through. Put a little space between mouth and mic.
  - The SPARR is having crashing issues so please call out when you send out an event. If SPARR is rebooting they will miss the event (which has happened almost daily).

- Donna reminded the Rangers not to correct the TMC. Work through Mike/ Cody to coordinate with Ryan.
- > Great team on both sides. We all just want to do the thing that is best.
- Ryan went over all of the various tasks an Operator has to help explain why you may have to hold for a moment.
  - Next meeting will be at the new building and Ryan will provide a tour
  - TMC down to one SLERS radio for the time being so be patient please.
- If SunGuide is missing a Make or Model get with Cody/ Mike who will provide Ryan a list so Ryan can update the list through admin editor.
- > A Ranger complained about location definitions but St Johns Bluff does touch 295 twice.
- > Email Transfield issues ASAP. Work through Mike/ Cody to follow up with Donna and Josh.
- Revisited some Transfield issues with MOT or lack thereof. FDOT needs details of when, where and what.
- Please be careful with electric vehicles involved in a crash. These are challenging. JSO tried to push one out of the roadway and things went south. Be careful and request help. Some of these vehicle types have a tow mode but proceed with caution as brakes may release.
- Mike advised to be careful around 95/ SR-202 interchange. If this is going to cause shift change please let TMC and Cody/ Mike know as soon as possible.
  - Once off shift trucks can use non-covered roadways to get back to the yard.
- > Nothing further on either side so meeting adjourned. Happy Holidays from Donna!
- Contractor meeting notes:
  - Ryan discussed with Cody arterial and law enforcement request safe tows. Ryan will have Op email he and Cody when one is done.
  - Contract language is still up in the air. Donna will know more shortly. It has been brought up to the Secretary.
  - Bricks still are not in but they are working on it for the trucks message boards.
  - SHRP 2 consolidated training will start up in a few weeks.
  - Greg is going to TIM Training in Baltimore in January.

- Donna has tried several times to meet with Marshal about the new contract ideas but he has been busy.
- Greg had nothing for Donna. He is looking forward to seeing the new center but everything is going well.
- Donna reminded Greg not to advertise openings on the trucks.
- Once guidelines have been set for next contract Greg will have some questions.
- Meeting adjourned.