



# Road Ranger Safety Meeting 04/06/2015

Metric Engineering on behalf of FDOT District 2

---



## ROAD RANGER SAFETY/TRAINING MEETING AGENDA

April 6th, 2015



1. First Coast Road Rangers Presentation – Cody Parham
2. Concerns
  - Road Ranger Service Patrol, LLC. 8th Anniversary
  - *News4Jax Video* – What's wrong
  - Road Ranger Safety Tow Procedure
3. FDOT Road Ranger Project Manager – Donna Danson/Josh Reichert
  - A. Reports
    - TMC Supervisor

Ryan Crist

- AVL Reports
  - Ride-Alongs
- Sherrell Lall
4. Road Ranger Safe Tow/transport/OT codes
  5. *“Your Vest Won’t Stop This Bullet”*
  6. Road Ranger Operators’ questions
  7. Action Items
  8. Final Comments – Josh Reichert/Greg Gaylord/Marshall Adkison
- Donna Danson

## **CONTRACTOR MEETING**

- ROAD RANGER DMS ISSUE – Contract end date- 6/30/16
- SPARE VEHICLE CONDITION
- ROAD RANGER TMC/SHRP2/DONNA
- SIT IN
- SPONSORSHIP UPDATE
- FIRST COAST ROAD RANGERS, LLC. CONCERNS
- GENERAL DISCUSSION

## **Meeting Minutes:**

- Donna Danson welcomed the First Coast Road Rangers and thanked them for being flexible and swapping dates from last week to today (4/6/15). She then turned the meeting over to Cody Parham to handle the Road Ranger presentation since Marshall was not present.
- Cody went through the presentation.
  - Why do we do Safety meetings? To share lessons learned.
  - Truck inspections have been positive of late. Keep it up.
  - The spare truck is being equipped and should be up and running.
    - This should expedite truck swap.
  - Shift changes are starting to get long again so First Coast needs to tighten up.
    - Quicker turns!
  - Authorization tracking has been slipping and needs to be picked up.

- Use the Authorization sheet any time you have an authorization request.
- Mike brought up doing the form even when the safe tow is cancelled and marking it as such.
- Ryan Crist brought up that Mike's reason was a big one as well as law Enforcement Requests as well as OT authorizations. Those are the biggest 3 factors for missing codes at the end of each week.
- You must be in uniform! Your name tag is part of the uniform. The issues with the uniform provider have been ironed out.
- No issues with cell phone use lately. Nice work.
- MOT reminder!
  - 3 tiered escalation process for MOT violations leading up to fines and termination.
- Cody discussed how to handle an angry motorist.
  - Avoid confrontation.
  - Stay calm and professional.
  - Put distance between you and the angry party if needed.
  - Call Supervisor
- Donna congratulated the First Coast Road Rangers on 8 years! She presented Greg and Mike/ Cody with a certificate of appreciation.
- The Team watched a News clip from the scene of the 95NB near CR-20 incident.
  - Donna asked what was done wrong.
  - Greg went into the wrecker side of the event and details
  - In short, the arrow board was pointed towards the grass shoulder due to fact that the Road Ranger was assisting at the detour onto CR-210 from 95NB and failed to check his arrow board prior to moving north towards the crash scene at the request of law enforcement.
- The team went over the Safe Tow procedure issue. Main notes that Ryan Crist covered:
  - Since Ryan received this a week later it was hard to get in a "he said, she said." From event creation to Safe Tow approval it took less than 8 minutes so this

was not extreme. RR Safety is most important. Below is how both sides can help.

- Road Ranger Op needs to state the reason for the safe tow during the call to help expedite.
    - TMC Op is required to find out where and why by FDOT procedures so that is why they ask.
  - Ryan spoke to his Supervisors and the TMC Op staff at last week's staff meeting to speed up the process.
  - If things are moving slow the RR Supervisor needs to pick up the phone and call the TMC Manager or TMC Supervisor.
- Ryan brought up using a safe tow in the sketchy area on JTB westbound right before 95 overpass where room on the inside lane is non-existent.
  - Diesel procedure was brought up. A Road Ranger had a motorist who ran out of diesel and wanted more than the gallon the Road Ranger would supply. The Road Ranger called his Supervisor who said to request a transport. The Supervisor did not communicate to the TMC Supervisor so when the Transport code was requested for a car in a safe place it was denied. In the future, the Road Ranger Supervisor should not request a transport for that motorist and when a diesel decision is made the Road Ranger Supervisor needs to communicate with the TMC supervisor directly.
  - Sherrell Lall covered AVL Reports:
    - Breaks have been on time and very good
    - Shift change is running long and Donna has already addressed with Cody. Cody brought up in the opening presentation.
  - Holly Walker did a ride along with Eric Iniss and stated that he was knowledgeable, professional and informative.
  - Holly and Sherrell stated that truck inspections have gone very well.
  - The team watched the SHRP2 Video: Your Vest Won't Stop This Bullet
    - Safety
    - MOT
    - Approach
    - Find an escape route

- **Don't become complacent**
- **Donna and Josh dismissed the group by thanking them for their service and reminding them to be safe!**

## **Contractor Meeting Minutes:**

- **The new DMS board is in and has been installed. Truck 204 has had some issues so 209 will be taking over for that truck. 204 had the engine swapped and should be ready to roll. New board is more expensive but easy to install and to set up messages (JSummerfield not required).**
- **Donna asked about new hire training. Greg stated that 2 are in the process and Donna should know when they have new ones come in so she can sit in on training. Cody will assist.**
- **No update on sponsorship. Every time D2 asks about it they stress more money.**
  - **Josh mentioned Central Office needing to make up the difference in sponsorship and contractual requirement.**
  - **Central Office may give Travelers the option to rename the Program Statewide.**
  - **Central Office is also looking at formalizing Road Ranger funding.**
  - **Josh is looking to be a part of Central Office's effort if they proceed into starting a Warrant Analysis for future Road Ranger route addition.**
  - **With 50% of funding coming from a TPO that covers multiple counties in NEFL expansion must be in play to keep organization happy.**
- **Greg asked about RISC and funding. He stated FHP Troop G fails to call it anyways.**
- **Greg brought up the Ultimate I and staging a wrecker (not RR related)**
- **Josh brought up how FHP was meeting with St. Augustine Maintenance and Jorgensen about issues during that 95NB at CR-210 fatality.**
- **Greg discussed wrecker operations, FHP rotation requirements and his contract with St Johns Fire and Rescue**
- **The Team had no more to discuss so the meeting was adjourned.**



## D2 ROAD RANGER SAFETY MEETING

Monday, April 6, 2015

NAME	ORGANIZATION	ADDRESS	JOB TITLE	PHONE	EMAIL ADDRESS
DANIEL R. DANSON	EDOT	1188 Edgemoor Ave	Proj Mgr DARTS Operations		
Ryan CAUST	METALIC	" "	TMC MANAGER	904-360-5456	ryan.caust@dol.state.fl.us
Robert Rozzi	FCRR	15th Rd Dr. D.	DRIVER	904-728-5365	BR944@comcast.net
Rox TRIPP	FCRR	Stuyvesant	DRIVER	904-203-9447	RTRIPP44@comcast.net
Eric GUNNIS	PCRR	Bever	Driver	561-251-1831	gunnis1305@gmail.com
Matthew Hamrick	FCRR	Bever	Driver	904-8598206	
Bob HIGGINS	FCRR	Bever	DRIVER	414-608-1100	PHIGGINS@STATE.FL.US
Jones Leigh	FCRR	Bever	DRIVER	904-465-2144	ON file
Jason Bagnay	FCRR		DRIVER		
JAMES BRYAN DYKES	FCRR		DRIVER	904-219-4217	JAMESB21975@YAHOO.COM
Tony Holt	FCRR	Palmer Hwy	DRIVER		



## D2 ROAD RANGER SAFETY MEETING

Monday, April 6, 2015

NAME	ORGANIZATION	ADDRESS	JOB TITLE	PHONE	EMAIL ADDRESS
Byran Coleman	RR	5066 Park St.	RR	493-8911	colebl@9@grace1.com
Hane Levinsson	R.R.	7405 Purvis	Supervisor	508-8325	HL Levinson@kankakee.org
Hwy Walker	Metric			903-509-0229	on FILE
Valentina Anthony	RR		RR	509-0229	
Louis Lee Lombardi	FERE		Driver	493-0969	
Nick Kovatsos	FCRN	Bever	RR	909-855-3588	THompson@5mail.com
Andy Anthony	RR	6831 W. Beaver St.	Supervisor	814-588-8816	andy@firstcoastroadrangers.com
Wesley Antonio	RR	6831 W. Beaver St	Supervisor	9041811202	greg@firstcoastroadrangers.com
Josh Reichert	FDOT	2198 Edison	ITS SUPERVISOR	360-5642	Joshua.Reichert@DOT.STATE.FL.US
Sherren Lamb	Metric				sherrill.lamb@metriceng.com