



Road Ranger Safety Meeting

09/07/2016

Metric Engineering on behalf of FDOT District 2

ROAD RANGER SAFETY/TRAINING MEETING AGENDA

September 7, 2016



1. FIRST COAST ROAD RANGERS PRESENTATION –

Cody Parham

2. FDOT ITS Operations

Josh Reichert

- A. MOT General Discussion**
 - a. Kudos to Johnny Atkins**
- B. Back Up Road Ranger**
- C. Safe Tow Requests- Denial**
- D. SPARR**
- E. Hurricane Hermine**
- F. Josh Reichert departure**
- G. Public Records Requests**
- H. Possible Intoxicated Motorists**
- I. Radio and Battery Condition**
- J. Charger update**
- K. RR 206 Crash update**

3. AVL

Sherrell Lall

- A. Breaks/ Shift Changes**
- B. Inspections**
- C. Ride-Alongs**

4. TMC SUPERVISOR CONCERNS

Jacob Wilson

5. ROAD RANGER OPERATOR QUESTIONS

6. ACTION ITEMS

7. FINAL COMMENTS

Josh/Greg/Marshall

CONTRACTOR MEETING

- Road Ranger Contract Update
- Sponsorship Update
- Condition of Trucks
- Employee Database Update
- First Coast Road Ranger Contractor concerns
- General Discussion

Notes:

- Cody opened the meeting and welcomed everyone.
- Cody complimented the guys on work done for Hurricane Hermine. Positive attitude and performed well. Great job.
 - o Same for Labor Day. No complaints. Came in and did their job. Well done.
 - o Ryan Crist chimed in on how important their work is. In Gainesville on I-75 a DAV on a shoulder was hit by a semi and total. Injuries were involved. He thanked them.
 - o Dee Dee gave her appreciation. She came in to make sure things went well and to support them.
- Why do we do these meetings? Not because of mistakes, lessons learned. The crash yesterday was a perfect example.
 - o Jim did nothing wrong but you need to be prepared and ready.
- Up until earlier that day it had been 4 months since a motorist complaint. Cody will call that woman back and follow up with the driver.
- 2 accidents this month but none were the Road Rangers fault.
- Mike Livingston reminded Rangers to call in to the Supervisor right away if involved in anything.
- Cody reviewed how James Staton's crash happened:
 - o Left E Lane on JTB
 - o Right side of car was sticking out into travel lane
 - o Traffic slowed down and James pulled up

- Person was not paying attention and reached for phone. Swerved right into the RR truck
- RR truck saved motorist from injury or worse
- James did the proper thing in stopping and a back-up Ranger was on the way
- Probably a good thing James was still in the truck
- Car that hit the RR truck was a sedan which was fortunate
- Try to slow traffic before stopping but this is a dangerous situation
- Mike talked about working your truck along and drop cones with each stop
- Remain facing traffic
- There is no right answer here. Each situation is different
- Mike asked about liability for secondary crashes. Law Suits happen so the answer most likely is yes
- Andy asked about more Public Service Announcements about safety
- Rangers asked about law enforcement for help. FHP and JSO are stretched thin and that would not have helped this situation
- Ryan asked about having the RR wait in the truck until back up arrives. Greg went into how things flip flopped with Donna Danson. Protect yourself and each event is different
- Cody went over some MOT pictures. Covered best practices.
 - We over Johnny Atkins MOT Ryan called in about. Great job.
- Cody brought up the Safe Tow denial
 - TMC cannot deny safe tows. All codes will be given. FDOT can turn them down
 - Communicate with your Supervisor
- Talked about the Safe Tow where the people did not meet up after the tow. They returned later after dropping their kids off. Get the motorist's name and phone number
- Better job on codes. Canceled tows and Law Enforcement codes are the hardest
 - Late codes do Cody no good. Use actual date and time
- Sherrell brought up the amber light on RR200. Cody will check

- Cody has followed up with his yard's trucks for the truck reflective tape. He will check on the cones. RRs need to help out as they are the ones using the cones
- Know your tucks. If you inspect your truck you should know where they are. This was an issue on a recent inspection. Cody shouldn't be the one to find them
- Cody thanked Andy about be upfront about damaging his truck
- Shift changes have been good. Solid job
- Cody is working on some safety vests and uniform replacements
- Sherrell reminded Rangers to keep safety vests accessible. No reason for it to be in a bag, tied up and behind your seat
- Breaks have been bad. Some 40+ minute breaks. Don't forget to set the phone to break when you break
- Good job on both sides on the Radio
- Batteries and Chargers are coming
 - Battery company has been difficult to get a response from
- Discussed a complaint about CSO. Very green and be patient
 - Josh will try to bring up with Asst. Chief Pendley
 - Some confusion over safe tows and MOT with CSO/ JSO
- Had a conversation about the public records request. Don't do anything you feel uncomfortable with. Not sure on the reason for the request. Communicate and be safe
 - The TMC and RR did nothing wrong here
 - Don't make assumptions
 - Worry about your MOT and safety
- RR204 asked about being called off route. Ryan was angry about that as well. That should have been RR207 going 4 blocks off route. Ryan apologized.
 - Rachel made a mistake with that
- One last Kudos for Johnny
- Back up Rangers have been going well

- No new SPARR issues and most of the enhancement requests were shot down for good reason. Josh will follow up
 - o For re-location please contact the TMC
- Nice job with Hurricane Hermine
- This is Josh's last meeting so thank you!
- Josh went over some quick notes from above discussions
- Josh asked about the Adco issues but no communication was documented
- Ryan brought up scrapping the battery contact that might help with charging. Won't solve everything but that might be an option
- Sherrell went over some comment card items
 - o Donald has done a very good job on getting motorists to turn cards in
 - o Sherrell read comment cards about Donald, Andy, Jim, Matt, Ralph, Rick and Daniel from the motorists. All very nice.
- No TMC Supervisor concerns
- Good luck to Josh!
- Thank you and meeting adjourned
- Contractor meeting:
 - o Josh still has the spare radio for Cody
 - o Unsure how D2 is doing statewide on comment cards but Ryan believes we are one of the better ones
 - o Contract update is pending as Dee Dee emailed procurement this morning. Josh to follow up. Contact is an RFP
 - o Bid will have to be competitive
 - o Greg is worried if he gets the contract that he won't have trucks on time
 - DMS will be coming from South Dakota and the manufacturer is saying 12 weeks
 - o Yes, the condition of the trucks is bad but the contract is nearing the end
 - o No Sponsorship update

- Travelers has been unresponsive. Any contacts or leads Greg might have send to Dee Dee to follow up
 - Geico a possibility
- Contract doesn't have teeth to pursue non-performance
- Greg asked about 511 issues and Josh went over the new 511 issues
- RR Employee database are up to date. Linda and Cody were great on helping out
- Greg brought up Safe Tow and how it isn't an issue since RR Trucks are wreckers. Josh thinks it is more perception
- Dee Dee will follow up with the Statewide TIM Meeting
- Greg said we really dodged a bullet with James's crash
- Greg wished Josh the best
- Meeting adjourned



ROAD RANGER SAFETY MEETING WEDNESDAY, SEPTEMBER 7, 2016



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