

Road Ranger Safety Meeting 03/07/2016

Metric Engineering on behalf of FDOT District 2

ROAD RANGER SAFETY/TRAINING MEETING AGENDA

March 7, 2016



1. FIRST COAST ROAD RANGERS PRESENTATION – Greg Gaylord/
Marshall

Adkison

- 2. COMMENTS FROM JOSH REICHERT
- 2. FDOT ITS Operations PM
 - A. Wrecker Driver Killed
 B. RR SHRP 2 Responder Training
 - C. Road Ranger Responder Survey
 - D. Red Tags on Order
 - E. Safe Tow Procedure **Update**
 - F. Folio Weekly/WJXT Ride-a-long TV Cody Parham/Andy Henry
 - G. SHRP 2 Newsletter MOT
 - H. RR inspections
- 3. AVL Sherrell Lall
 - A. Breaks/ Shift Changes

Donna Danson

- **B.** Inspections
- C. Ride-Alongs
- 4. TMC SUPERVISOR CONCERNS

Ryan Crist

- 5. ROAD RANGER OPERATOR QUESTIONS
- 6. ACTION ITEMS
- 7. FINAL COMMENTS

Josh/Greg/Marshall

8. COMMENTS FROM DONNA

CONTRACTOR MEETING

- Updated Safe Tow Procedures
- Road Ranger Contract Update
- SHRP2 Training Update
- First Coast Road Ranger Contractor concerns
- General Discussion

THANKS FOR BEING "THE BEST"!

Notes:

- Cody opened the meeting
- He asked Daniel why we do these? Lessons learned and best practices
- M.O.T.
 - Use all 15 cones no matter what. Doesn't matter if you just got there or if you are backup. Put them out.
 - RCrist complimented the RR204's MOT that morning 95NB at Kings Rd gore area. Great job Rick.
- All Rangers are doing better with codes. Don't forget to put your name on those forms.
- You don't need both Road Rangers going to Safe Tow drop point. Only the initial Ranger should go. No need for the backup Ranger to go.
- Inspections have been going well per SLall. No major issues. Truck swaps are the main culprits. Most issues are found during shift change.

- Cody is present for shift change but Mike stated he usually isn't present for shift changes. SLall didn't have any major issues.
- Cody mentioned still working on uniform issues and that is improving but being worked on.
- Cody ordered new safety vests that should be in soon to be distributed.
- Your badge is part of your uniform. Make sure you wear it.
- Break times have been increasing again. Be aware. Times that they are taking them have been ok.
- RCrist went over where we are on the SPARR crashing issues. JReichert will ask about the footprint.
 - Don't get frustrated with the App. FDOT is working on it.
- Pull over to make phone calls!
- Issues with some of the new SLERS batteries. Keying up issues seem to be resolved.
 - Radios do seem to be jumping towers more lately
 - New mics have caused some issues but have since been removed
 - Stay concise with what you are calling into the TMC. Don't need a story. Just the facts.
 - PM Shift drivers have to remember to charge their SLERS Radio batteries at the end of the day.
 - Make sure to turn radio off
- New Ranger shared a story of an angry motorists who flipped him off.
 - Don't wave. Just go about your business.
- Cody and Andy did a great job with the ride along with media. Folia article came out great despite slightly misquoting Cody.
- CPR Training on Saturday. Matt will hold off as he is a paramedic so he will have it handled.
 - Cody to send it to Misha and copy Donna/ Josh
- Ranger discussed how he was helping Transfield in cleaning the bridge shoulders. Ranger asked if that is something we can do on a scheduled basis.
- Despite what the Rangers perceive as lack of response by Broad Spectrum there are NO policy/ procedural changes when Transfield changed names to Broad Spectrum.

- Ranger brought up an issue that the TMC did document when Transfield claimed they were not called but TMC had called them which was documented.
- Greg shared some stories about Donna and presented her with a Thank you.
- Donna shared a few words about how much her job means to her and how thankful she is for having such a wonderful team. Thank you Road Rangers.
- Josh thanked Donna and how much she has brought to the Road Ranger Team. Road Rangers will always be special to her.
- Josh mentioned how changes will be coming soon to the Safe Tow Program that will help enhance safety. Road Rangers are there for Incident Management.
- Cody has several copies of the Folio with the Road Ranger article. Keep up the hard work!
- Donna is still working on obtaining Red Tags.
 - o There are some temp red tags that FHP will put it on the antenna or windshield wiper.
 - We can do a sticker tag but use the info that is on the temp tag.
- SLall hasn't done a ride along lately but they were going good prior to that. Coming soon!
- RCrist brought up how FHP has had phone issues lately but they should be resolved. Ryan reminded the Rangers to make sure they have the new phone numbers.
- Ryan pushed the new 24/7 line: (904) 903-2000.
- One last thank you from Donna. Attitude determines altitude. The Team applauded her!

Contractor Meeting:

- Not sure if ITN will be possible. Might have to be RFP for new contract.
- Josh spoke to Darlene about the Safe Tow amendment. Still has not gone out. Josh isn't sure if it will go directly to Greg or to Josh/ Pete first.
 - Greg will let Josh know if he has any concerns about the drop spots.
 - o Greg went over how this has been about the Ranger's safety not the car.
 - Greg went over Parking and Code enforcement scenario that he is dealing with that is similar.
 - Safe tows are for safety when it is actually needed. Common sense. Drive to safety when
 possible. Josh shared a story how he drove over the Mathews with a flat so he would get
 off the bridge.

- Changes gears to the new contract
 - So many unknowns
 - Need to find out about marketing contract and money
 - Hours to stay the same but will add a route down to SR-16
 - o TPO Funding is still a question mark on HOW MUCH and WHEN
 - DOT funding is the only certainty that will remain the same
 - JaxLegal funding will go away
 - o Contract will pay for first truck wrap but no more after that
 - There is some language for promotional events but Josh wasn't sure exactly what it says.
- SHRP 2 training is going well and Donna only has a few more left. She states she will get them all done before she retires.
- Greg is worried about how close the new contract is getting. Ordering trucks and sign boards needs a lot of lead time.
 - Trucks will NOT be ready come June 1.
 - Discussed types of trucks and side storage units
 - o Contract is a 5 year with option to renew for another 2 years
 - o Price will play a factor. If no bids are sound it might go to AM Contractor
- Greg was open for whenever (hopefully before April) to inspect for RISC Contract
 - All drivers and equipment needs to be on site
 - Greg isn't worried about having equipment coming out of multiple yards. Josh had some concerns but approved.
 - Event needs to be called quickly and TMC can be utilized for FHP escorts
- Adjourned

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