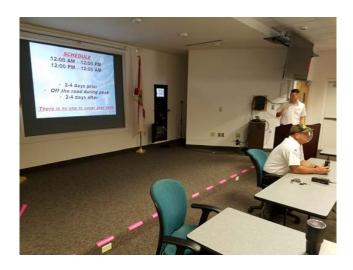


Road
Ranger
Safety
Meeting
06/06/2018

Metric Engineering on behalf of FDOT District 2

ROAD RANGER SAFETY/TRAINING MEETING AGENDA

June 6th, 2018



1. FIRST COAST ROAD RANGERS PRESENTATION -

Cody Parham

Ryan Crist

2. FDOT ITS Operations

A. MOT General Discussion

B. Procedural Errors

C. Road Ranger Operation Updates

a. Coverage

D. JFRD Requests

E. SR-202 CCTVs

F. Phone/ Tablet Issues

G. Review of MOT Discussion: May Meeting

H. Refuel before Break

I. OT Requests- Traffic and fuel

3. AVL Ryan Crist

A. Breaks/Shift Changes

B. Inspections

C. Ride Alongs

4. TMC SUPERVISOR CONCERNS Ryan Crist

5. ROAD RANGER OPERATOR QUESTIONS

6. ACTION ITEMS

7. FINAL COMMENTS FDOT/ 1st Coast Road Rangers

CONTRACTOR MEETING

Road Ranger Contract Update/Concerns

- Expansion Update
 - Truck Update
- Sponsorship Update
- General Discussion

Notes:

- Cody opened the meeting and welcomed everyone.
- Robert Gallego is no longer a Road Ranger.
- Cody reviewed how Hurricane Season went last year and what to expect this year.
 - o Shifts will be 12 to 12 to split up the overnight.
 - o There will not be much notice.
 - o Be ready and have a plan.
 - Before, during and after the storm.
 - o Make sure you are resting in between shifts.
 - Went over how the TMC and FHP monitor the bridges.
 - o There will be a pay increase.
 - o Team effort. Need all of the Rangers to help.
 - Cody went over how to get gas. Team effort, gas on site (FDOT to assist) and communication with fuel companies.
- Cody reviewed distracted driving.
 - Keep eyes on road. Numerous complaints of late. SPARR should be used while you are parked while assisting someone.
 - o RTMC should be relaying info over the radio so lean on that instead of trying to flip through the SPARR.
 - o Be safe!
- Discussed Gone on Arrival events. TMC can assist and handle the activity and departure. Ryan will get with his staff. Communicate and make sure the TMC is doing it for you.
- Ryan will remind staff to radio RRs if cancelled or GOA.

- Team brought up WAZE and Ryan said he understood but nothing we can do. Paid by hour, not start.
- Jim Elvers complained about having to go to the bridge near end of shift. Dee Dee stated, part of job.
- If the motorist has assistance in route check to see if you can do anything? Change tire for them? Gas? MOT? Don't just walk away.
 - Make sure people know it is a free service.
- Cody covered MOT scenarios.
 - Reviewed Heckscher Dr and leaving the scene open. Make sure to use taper to close off the backend of MOT. Don't want people cutting through.
 - Buckman Bridge MOT was poor. 2 RRs on down slope. Back RR should be at the top of the bridge so people can see you from a mile plus away. MOT doesn't have to be attached. Pass the scene and come back around if needed.
 - Make sure you have a proper taper. It should look like a wall of cones for approaching traffic.
 - Went over Larry's JFRD issue. Make sure to remain professional and courteous. Hospital
 info is for FHP on the transport which is why we ask. Greg went over some statutes.
 When you ask, just let them know that you are asking on behalf of FHP.
 - This is the first time we have had an issue out of 100s of requests per week. Not really an issue.
- Make sure the fuel cans are filled. During shift change this should be something that is inspected.
 - Same thing with absorbent.
- Ryan covered a few items.
 - Great job with authorizations.
 - o JFRD requests already covered.
 - From last meeting, please set out cones for safety and liability. So follow Cody's direction from last meeting instead of what Greg stated, per Peter Vega.
 - o SR-202 CCTVs had issues with solar panels which is being addressed.
 - Tablet issue is still being elusive. Some trucks are still using it without issue while others are not being used.

- Some of these issues with the tablets cause Sherrell more work on AVL and Status updates.
- Alachua is worse than Jax but going on break or getting gas right before end of shift is not acceptable.
- Don't ask for and OT if you are not working an event past 6:30PM. Stuck in traffic or needing to go get gas is not a reason for an OT code.
- Sherrell covered RR items.
 - Shift changes have been solid.
 - Please watch break times. 26 minutes is becoming the norm. Yes, this is with her removing the time as break but you are moving.
 - o When coming in for an inspection don't set it as such until you are at the RTMC.
 - Comment cards have been requested by Dee Dee but we are still waiting.
 - Stats on the comment cards are way down.
 - o Some cones need tape. Cody stated some tape just came in.
 - Thought some RRs don't use the light it is required.
- Dee Dee has nothing more to add.
- Team discussed safe tows and how wreckers won't transport any more. Ryan will have Ops provide them when requested moving forward.
 - o Guardian needs to put in the car seat.
 - o 2 RR trucks for a transport requires 2 codes.
 - There are services provided to assist with disabled people. RRs can work through Southern Wrecker to coordinate.
 - Make sure motorist knows they cannot go with their vehicle and need to be transported in the RR Truck. Make sure that is clear prior to getting a safe tow rolling. Wrecker and RR truck are going to the same place. If that is an issue, they can make their own arrangements.
- Make sure you make the TMC aware that you will not be reachable. TMC shouldn't have to worry about you. Check-ins both ways can be helpful.
- Meeting adjourned.

- Contractor Meeting.
 - o Team reviewed the RISC Lite Procedures.
 - Need to add SPARR into document.
 - o Greg stated that they will not be waiting in the truck for a call.
 - Phone will stay with truck.
 - Talked about when they will be called.
 - Dee Dee waiting to talk to Major Powell.
 - o Can be a back up for the Road Rangers.
 - o Greg needs to send what is on the truck and pictures.
 - Truck will not be a flat bed.
 - Pete asked Dee Dee to bring up adding a blade up front to push cargo out of the roadway when needed.
 - Greg has support equipment that is ready to help clear the roadway. Need to get FHP on board.
 - Brought up bring vehicles to the next safest spot or event miles off the next interchange.
 Room for flexibility.
 - o No need for NTP. Just that the RISC Lite arrived, when lanes open and departed.
 - Since the RISC Lite driver won't be waiting in the truck, First Coast wants the TMC to call Southern's Dispatch Center to dispatch the truck.
 - RISC Lite driver has to respond via the SLERS radio they accept call and in route.
 - Need to add calling dispatch, SPARR and SLERS in truck to RISC Lite SOP.
 - o Truck Update:
 - 2 trucks that are being worked on. Hope to have those 2 done for end of next week. Two trucks completed on road for June 18th.
 - Frist 4 vehicles have mobile SLERS mounted.
 - One in Alachua now will be moved to Nassau County.
 - The rest of the trucks should be out by end of month.

- Dee Dee will be calling a truck in for the A/B TIM Team on 6/13.
 - Make sure Greg and Cody are on the A/B TIM Team distribution List.
- o Dee Dee brought up the 10 trucks for Hurricane Assistance. Request was very generic.
 - Has 6 extra RR Trucks but some will be used for EL and FCE when ready.
 - Can he use two trucks?
 - Greg asked about the scope of services. Dee Dee stated like a Road Ranger but don't need to have a sign board. Clear the roadway and basic services.
 - Greg used tow trucks last time around.
 - They are the same routes RRs are doing. FDOT wants extra. FDOT's directive.
 - Dee Dee and Greg discussed rates. Contract rate should be paid at regular rate per the contract. Hurricane expansion will be charged per the H Contract.
- Meeting adjourned.



Road Ranger Safety Meeting Webnesday, June 6th 2018



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Road Ranger Safety Meeting WEDNESDAY, JUNE 6th 2018



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