



Road Ranger Safety Meeting 03/07/2018

Metric Engineering on behalf of FDOT District 2

ROAD RANGER SAFETY/TRAINING MEETING AGENDA

March 7th, 2018



1. FIRST COAST ROAD RANGERS PRESENTATION –

Cody Parham

2. FDOT ITS Operations

Dee Dee Crews

- A. New Road Rangers
- B. MOT General Discussion
 - a. SR-202 Crash MOT 2/22/18
 - b. Handing Over the Scene
- C. Procedural Errors
- D. GeoFence- On Route
- E. SPARR/ Radio Communication
- F. Road Ranger Operation Updates
 - a. Coverage
- G. Authorization Codes

H. Tablet Update

3. AVL

Sherrell Lall

- A. Breaks/ Shift Changes**
- B. Inspections**
- C. Ride Alongs**

4. TMC SUPERVISOR CONCERNS

Ryan Crist

5. ROAD RANGER OPERATOR QUESTIONS

6. ACTION ITEMS

7. FINAL COMMENTS

FDOT/ 1st Coast Road Rangers

CONTRACTOR MEETING

- **Road Ranger Contract Update/Concerns**
- **Expansion Update**
 - **Truck Update**
- **Sponsorship Update**
- **General Discussion**

Notes:

- Cody opened the meeting and welcomed everyone.
 - Lenorris, Anthony and Doug were introduced.
 - Ryan has the Rt. 10 radio.
- Cody went over his visit to an Elementary School for outreach. Great event.
- Dee Dee stated she has new routes for First Coast to look at.
- Rt. 9 update:
 - Switched over to channel 11 on the radio and that helped.
 - Positive feedback from responders down there.
 - RRs brought up a complaint from Jorgensen saying the Road Rangers are taking their business.
 - Ryan gave that guy a tour and went over the comment and it was meant to be a joke. Ryan gave Jorgensen a detailed overview of the Road Rangers and what to expect.

- Numbers the first few weeks has been very solid. 5th of 9 routes in volume of events.
- Cody went over the case of the missing tool box. Need to communicate. Put things in writing and communicate. Team effort.
- Make sure you're communicating at shift change.
 - Tool box has been replaced.
- No issues with tablet that is currently installed. Should roll out the rest in the next few weeks. He tweaked the settings and it displays things properly.
 - Make sure the RRs are letting the TMC know when they are rolling out with the tablet for the first time. The TMC can help troubleshoot.
 - Keep tablet in center console. Phone is back up and for motorist use. This should help keep track of your status better for breaks and coming off break.
 - Keep the phone charged.
- Cody went over jumper cable issues.
 - Don't let the motorist touch your equipment.
 - Make sure the positive and negatives are hooked where they need to be. You don't want to fry components in the truck. Time and money lost.
 - Start by hooking to the dead battery before the live battery.
 - Safety and common sense.
- Cody will share with the group the next CPR date. It will be a Saturday. It is paid. Some new ones and some re-certifications.
- Cody went over an abandon vehicle on the should that the back tire is on the line.
 - RR asked the TMC for a safe tow. Was told we cannot tow it and FHP needs to be there. TMC advised to go back on route. FHP arrived on scene 5 minutes later to tow.
 - Ryan will get with staff to get an ETA on FHP arrival and keep RR there for MOT to secure scene and create safe environment for FHP to pull in.
 - Better communication between the RR and TMC on FHP's involvement.
 - Ryan reiterated, Cody needs to call Ryan or Dee Dee when things don't seem right.
- Cody went over some good MOT set ups.

- The 295/ SR-202 area is very difficult to manage. Make sure you are asking for back up, or 2.
- Same with the 95SB Overland curve where the road heads south. Get set up so people can see you from upstream.
- Cody discussed ways to approach this types of situations.
- Cody will follow up with Dee Dee on adding messages to certain VMS boards.
- Ryan discussed the situation with Tracy on SR-202 that he drove past.
 - There were 6 + cars spread out 75+ yards. Tracy went to talk to all of the motorists before setting up cones causing issues since the left lane was blocked. Very time consuming.
 - Remember your training and SOP. Secure the scene and yourself. This will also help cars approaching the scene.
 - Cody went over a few scenarios where you have to jump out quick. Seatbelt around neck of a child, car fire and a dead body.
 - Ryan stated that following SOP improves safety for all how things should be managed. On offs are not the norm to break procedure tens of times a week. The likelihood of that one off situation does not warrant breaking SOP.
 - First Coast disagreed but the discussion was ended due to talking in circles.
 - Procedure, Safety and liability.
 - Cody stated that it is not one size fits all.
- Greg told the Rangers to go 10-15 MPH on the shoulders. Take your time and avoid hitting things.
- Ryan welcomed Jim Elvers back who should be on the road again in a few weeks after surgery.
- Ryan introduced Erin Moore as the new Supervisor who was promoted from RRD Operator. She will bring a lot to the table.
- Ryan talked about GeoFence errors. If you set it off please advise why? If it is something that is within reason and approved, Ryan can get with Cody on adding those areas for approval. With the new Routes coming on this will be needed. New gas stations are also something that needs to be added on routes.
- Be better with authorization codes. Except the last week of February the month was very bad. A lot of money could be left on the table if missed. Ask again if needed.

- Sherrell went over the nice work on shift changes. Breaks are still not being logged correctly. Hopefully the tablets will help. 2 repeat offenders. Cody will follow up.
- A discussion started on the equipment. PA system, tow straps, buckets, trash cans, chains, flares, impact gun, etc. were mentioned. Dee Dee stated this will be pushed to a meeting with Greg. The only things Dee Dee approved to remove was a wool blanket and only requiring 1 type of shovel. Greg tried to extend on flares but Dee Dee stated that it wasn't the place and needs to be discussed later. Right now it is in her contract to have on the trucks.
- Discussed new dispatchers and Johnny Atkins asked why he isn't beating FHP anymore. Ryan went over the numerous factors. Trainees are at the desk with either a Supervisor or very experienced Operator. No, the TMC does not sit on calls.
- Erin asked to give that extra information to the TMC. Be the eyes and ears. The more info going from the field to the TMC is better.
- Road Ranger Contractor Meeting:
 - o Dee Dee went over the new routes. She emailed them yesterday. Greg is on board for 16.
 - o Greg went over the issue on trucks. Shipping in twos. Hope to have 1 truck in Gainesville on 4/2 and another one on 4/16.
 - Once Greg gets the VIN number he can track the trucks.
 - Sign boards are ordered. The rest is in his facility. 6 more weeks on sign boards.
 - o Starting the hiring and training process of Gainesville Rangers.
 - o Cannot activate RISC Lite until amendment goes through.
 - o Dee Dee has radios (base and hand-held) but waiting on Major Gaston to release.
 - o Greg asked for I-75 to be 7AM-7PM and the rest of the routes are 630AM-630PM.
 - o Greg cannot put NOT FOR HIRE on his trucks since he has a USDOT number.
 - o Greg brought up not wanting SLERS radios in the RISC Lite vehicle. Dee Dee says she has enough radios so we will have a radio in there for now.
 - o Dee Dee reiterated that she wanted the tape update to red and white on the back of the truck but the same size. She wants the chevrons. Red and Yellow is now approved as well.
 - o Greg brought up the TIM Logo and asked for the decal. Dee Dee stated that he only needs the words INCIDENT RESPONSE.

- Greg tried to defend not having flares. Dee Dee will have to follow up as the flares are still in the contract to have on the trucks.
- Dee Dee went over the new requirements of MOT training, SLERS/ JTF Radio Training and the complete 4 hours SHRP 2 course.
- Reviewed the Alachua Routes.
- Dee Dee stated she does not need Greg's shirt anymore.



Road Ranger Safety Meeting WEDNESDAY, March 7th 2018



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