

Road
Ranger
Safety
Meeting
8/5/2020

Metric Engineering on behalf of FDOT District 2

ROAD RANGER SAFETY/TRAINING MEETING AGENDA



August 5, 2020

1. FIRST COAST ROAD RANGERS PRESENTATION - CANCELLED	Cody Parham					
 2. FDOT ITS Operations A. MOT General Discussion B. Safety C. Procedural Errors D. Road Ranger Operations Interaction a. Communication b. Dispatch c. Event Information E. Phone / Tablet Issues F. Safe Tows 	Dee Dee Crews					
3. AVL A. Breaks/ Shift Changes B. Inspections	Lisa Sparling/Dee Dee Crews					
4. Hurricane Season	Dee Dee Crews					
5. Expanded Routes	Dee Dee Crews					
7. RTMC Supervisor Concerns	Amanda Nichols					
8. Road Ranger Operator Questions						
9. Action Items						
10. Final Comments	FDOT/1st Coast Road Rangers					

CONTRACTOR MEETING

- 1. 24/7 Routes start date
- 2. Hurricane Season
- 3. Contract transition and new yard locations

Notes:

- Mark started off meeting introducing Marshall and himself
- Mark advised the Road Rangers that Cody will no longer be their Manager. Mark did advise them that this was Cody's decision.
- Marshall introduced Mike, Glenn, and Mark
- Marshall advised the Road Rangers that the only change they will see is a pay increase. Marshall said nothing is changing with routes or anything else.
- Road Ranger asked if they will still get paid once a week and Marshall advised yes if that is how they want to keep it. All Road Rangers advised yes, and Marshall agreed to it.
- Marshall advised the Road Rangers they will still receive their schedule on Fridays through the app. Marshall did advise them that they can change the app if they need to.
- Marshall advised the Road Rangers the minimum pay will now be at \$15 an hour and will go up from there. Head Supervisor, CDL and all levels will have a different pay.
- Road Rangers asked how maintenance of trucks will work. Marshall advised them that it would stay the same.
- Marshall advised once they get the final approval, they will move to operating out of 3 different yards.
- Marshall told the Road Ranger's he is going to have a seafood boil once they move to the new yards. This will give everyone a chance to talk and ask questions.
- Marshall asked the Road Rangers to please come to them if they see or hear anything that they see could be ran differently to improve operations.
- Marshall and Mark advised the Road Rangers to please come to them if there is anything they need or if they have any issues.
- Marshall gave out Mark's, Glenn's and his cell phone numbers.
- Marshall 904-545-9955
- Mark 904-210-7023
- Glenn 904-338-1865
- Road Ranger asked if Sheena will still be doing HR? Marshall advised them that they have asked her to stay however, she is unsure at this time.
- Marshall advised the Road Ranger's that Scott will remain the supervisor at the Gainesville location.

- Mark advised the Road Rangers to please make sure they communicate with them. We are here to make your job easier. We are here for you. Please keep an open mind and give us a chance. We will answer, we will help, and we will succeed.
- Dee Dee introduced Amanda, Jason, Alex, and Lisa.
- Dee Dee reminded the Road Rangers that we are in Hurricane season. Please make sure you and your family are prepared.
- Dee Dee reminded them that during Hurricane season you could work for a week straight.
- Amanda advised there were only 6 Procedural Errors.
- Amanda asked them to please make sure you are putting yourself on scene and notifying the TMC.
- Amanda asked them to please make sure they know the area. If you tell the TMC you are on the Eastbound side, please make sure you are Eastbound. Also, please know where your turn around points are.
- Amanda asked them to be a little more detailed when calling in information about the scene.
- Amanda asked them to please double check that Safe Tow has been called. Don't assume that because FHP states that the Safe Tow was called, that it actually was. Call the tow company and verify for yourself.
- Amanda advised the Road Rangers that we have some new operators on the Road Ranger Desk. Please be patient with them.
- Amanda told the Road Rangers that she will also advise the Operators to be patient with the Road Rangers as well.
- Lisa advised the truck inspections have been going well. Keep up the good work and continue keeping the trucks organized.
- Dee Dee advised the Road Rangers she is still waiting to receive the Red Tags and the Comment Cards. As soon as she receives them, she will get them to them.
- Dee Dee advised that she is still working on the radios.
- Road Ranger advised Dee Dee that the 6-inch antenna seems to work better.
- Pete advised that DOT is trying to get their own radios.
- Meeting adjourned.



Road Ranger Safety Meeting Wednesday, August 5, 2020 Jacksonville



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